



in these pleadings by name or

other personal information that is protected.

1. Each of these individual Patients not only assigned benefits to Lone Star, but also appointed Lone Star as their personal representative to pursue administrative appeals, and to bring a lawsuit, if necessary, to secure health plan benefits for the emergency medical care received during their admissions to Lone Star. Pursuant to 29 CFR § 2560.503-1(a)(4), claims procedures do not preclude an authorized representative of a claimant from acting on behalf of such claimant in pursuing a benefit claim or appeal of an adverse benefit determination. Lone Star and/or the Patients bring this action complaining of BCBS of Texas (BCBSTX) in its capacity as a plan sponsor, plan administrator or claim administrator of health insurance plans and/or employee welfare benefit plans, to the extent a “plan” exists in express terms beyond the bare purchase of health insurance from BCBSTX, or any of its subsidiary or affiliate entities. Lone Star and Patients also bring this action against BCBSTX, in connection with its roles as the insurer and/or administrator of health insurance and health plan products and administrative services for individuals and/or employers not subject to ERISA. Plaintiffs also bring this action as related to plans for which BCBSTX adjudicated and processed claim payments to any extent, including but not limited to determining the amounts that would be paid for the medical services, if anything at all was paid. As grounds for their complaints and causes of action, Plaintiffs would most respectfully show this Honorable Court the following:

**I.**

**Parties**

2. Plaintiff, Lonestar 24HRER Management, LLC (“Lone Star”), is a Texas limited liability company with its principal place of business in New Braunfels, Comal County, Texas.

3. The “Patients” J.H. et al are those individuals as identified by initial on Exhibit 1 and that are (or were) insureds and/or beneficiaries of the BCBSTX health plans named as defendant(s) in this action, plans administered by BCBSTX, or for claims that BCBSTX adjudicated or processed the claims and/or determined the reimbursement rates for the claims.

4. Defendant, Blue Cross and Blue Shield of Texas is a division of Health Care Service Corporation, a Mutual Legal Reserve Company that is the largest health insurance provider in Texas. Upon information and belief, BCBSTX is a Mutual Legal Reserve Company organized under the laws of the State of Illinois, with its principal place of business located in Illinois. It operates a division that does business as “Blue Cross Blue Shield of Texas.” BCBS of Texas has appeared herein and copy of this Complaint is being served upon its counsel or record.

**II.**

**Jurisdiction and Venue**

5. This case is within the subject matter jurisdiction of this Court pursuant to 29 USC §§ 1001, *et. seq.* of the Employment Retirement Income Security Act

(“ERISA”) and under 28 USC § 1331 (federal question jurisdiction) and under 28 USC § 1332 (diversity of citizenship). Venue is proper and appropriately established in this Court under 28 USC § 1391(b)(2), as the named defendant has members that reside in this Federal District and Defendant conduct business in this District. A substantial part of the events, acts or omissions that give rise to the claims herein occurred in the Western District of Texas. The Court has supplemental jurisdiction under 28 U.S.C. § 1367(a) over the Plaintiffs’ state law claims, which do not arise under ERISA, because those claims are part of the same case or controversy. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b)(1) and 29 U.S.C. 1132(e)(2), because this is the District in which the plans were administered and claims were processed, where the breach took place, or where the defendant resides or may be found.

6. This Court has personal jurisdiction over BCBSTX, because it conducts substantial business in Texas and a substantial part of the events or omissions giving rise to the Plaintiffs’ claims occurred in Texas. Specifically, Defendants operates a division that does business as “Blue Cross Blue Shield of Texas,” headquartered in Texas, and is the largest health insurer in the State of Texas. BCBSTX also serves as administrator for various health insurance plans provided by the State of Texas and various municipalities within Texas, and also administers and exercises control over the administration, processing, and payment of claims in Texas. Furthermore, BCBSTX participates in the Blue Card Program, which is a program throughout the nation where members of a “Home Plan” from another state are able to receive covered health care services in the state of the service area of another Blue Cross Plan. Thus, the members are covered and

received benefits provided by their Home Plan, while accessing the provider networks and savings from the Host Plan state or the state where the member receives services, such as when the member is traveling. In almost all instances and on information and belief, when a Home Plan member receives services in another Host Plan state, the claims are submitted to the Host Plan (in this case Texas), and the Host Plan adjudicates and processes the claims and exercises control over the amounts that are paid to the provider. The amount paid is described on remittance reports and explanation of benefits that are issued by BCBSTX and BCBSTX determines and controls the amounts to be paid to the provider under the home plan. As example, if a provider is in network with BCBSTX and provides services to a Blue Card or a different out of state Plan, that provider is usually entitled to its Texas Contracted rates. For out of network providers, BCBSTX determines the amount to be paid to that out of network provider under the Blue Card Home plan and pursuant to its agreements with other Blue Cross entities under the national Blue Card Program. See Exhibit 2, a summary description of Blue Card program as published on the internet. At all times relevant hereto, BCBSTX acts as the agent of the Blue Card Plans.

### **III.**

#### **Factual Background**

##### **A. FECs Provide Critical Emergency Care to Texas Communities.**

7. In 2009, the Texas legislature passed the Texas Freestanding Emergency Care Facility Licensing Act, which authorized the operation of free-standing emergency

centers (FECs) in Texas. Plaintiff, Lone Star, is a FEC and provides necessary emergency medical care in New Braunfels, Comal County, Texas. Lone Star provides 24/7 access to emergency care and are fully equipped and staffed to evaluate and treat medical emergencies in the same manner as a hospital emergency department. However, FECs do not have to be owned by or physically attached to an inpatient hospital facility like traditional ERs.

8. FECs and Lone Star provide valuable services for the benefit of the community by providing additional and alternative emergency care options aside from Hospital ERs. FECs are thus able to provide medical treatment and/or stabilization for any emergency to communities without a nearby hospital or as an alternative to a traditional inpatient hospital ER. This provides people with more convenient and closer locations to seek emergent care. The proximity of the emergency facilities to patients can be critical as it provides quicker access to emergency care and undoubtedly saves lives since emergent cases do not have to travel greater distances to a hospital outside of their community. Covid provides a perfect example of this benefit, and FECs have played an integral part of providing emergency care and vital services, particularly when inpatient hospitals were being overwhelmed during the pandemic.

9. FECs also provide more patient-driven care than traditional hospitals, since FECs do not have to deal with the administrative hurdles and other issues that may affect the emergency department of an acute care hospital. FECs also typically have shorter wait times than hospital ERs with clinical studies showing that the care received in FECs often results in better clinical outcomes than traditional hospital emergency

rooms. In sum, FECs provide the necessary and valuable emergency care services often with better clinical outcomes and with greater efficiency and a higher level of patient satisfaction. Yet, BCBSTX and other carriers and plans routinely refuse to reimburse FECs such as Lone Star at appropriate levels of payment and ignore the amounts otherwise required to be paid under state and federal law or in accordance with the plans providing coverage to the members as further described below.

**B. BCBSTX Is Required to Provide Coverage for Emergency Services Regardless of Whether the Provider is In-Network or Out-of-Network.**

10. At all times relevant hereto, the Plaintiff was not a party to a managed care contract with BCBSTX. Thus, Lone Star is out of network with BCBSTX. Often, BCBSTX and other health insurers, plans or plan administrators contract with healthcare providers to provide services to BCBSTX members at pre-negotiated rates under managed care or preferred provider agreements. These are known as “in-network” providers, and the contractual arrangements allow healthcare providers to generate additional business as a result of their “in-network” status with the members being steered to in-network facilities. BCBSTX pays in network providers less than their usual and customary rates for the medical treatment and services under these agreements. As mentioned above, BCBSTX also serves as an administrator for insurance plans funded by governmental entities and also and importantly, BCBSTX administers plans on the behalf of other Blue Card out of state Home Plans, including but not limited to determining the amounts to be paid to providers whether in network

and out of networks. BCBSTX issues explanations of benefits and payment remittances. Non-contracted out-of-network providers such as Lone Star do not have contractual arrangements with BCBSTX or other health insurers. When patients, receive services from an in-network provider this usually results in lesser costs to the member/patient than seeking care from an out-of- network provider whose services are not discounted. This is particularly important and relevant to the patient's out of pocket costs (deductibles, co-pays etc.). In-Network providers are required to accept the negotiated rates and the patients' out of pocket costs are limited under the plan. However, and when a patient is provided care by an out of network provider, there are no contracted rates, and the patient is often burdened with being responsible for the balance of the provider's usual and customary charges less what the plan allegedly pays for "out of network" benefits and rates under the given plan.

11. Most FECs in Texas, including the Plaintiff, are out-of-network providers. Although many FECs and Plaintiff have attempted to go in network with BCBSTX, Defendant has refused to offer reasonable reimbursement rates by any measure that would sustain the facilities' operations and even cover the costs of the emergency care provided to its BCBS members. Unlike emergency departments that are associated with acute care hospitals, FECs cannot offset lower reimbursement rates by admitting emergent patients to the affiliated hospital or providing other supplemental or outpatient treatment, which enables the hospital to recover costs from other hospital departments. The operation of an emergency room is indeed one of the costliest departments and highest level of care provided by inpatient hospitals. Stand alone



FECs carry the entire burden of those costs and provide the same high level of emergency care.

12. FECs treat thousands and thousands of patients every year. Patients often cannot choose their provider in an emergent condition, since they may be unconscious or otherwise incapacitated. In most cases, patients in an emergent condition are transported to the nearest emergency facility without regard to the facility's network status. Under state and federal law, such as EMTALA (The Emergency Medical Treatment and Labor Act), emergency providers are required to treat all patients regardless of their ability to pay or whether they have insurance at all.

13. Texas law also requires FECs to “provide to each patient, without regard to the individual’s ability to pay, an appropriate medical screening, examination, and stabilization...to determine whether an emergency medical condition exists” and “provide any necessary stabilizing treatment.” 25 TEX. ADMIN. CODE § 131.46; Tex. Health and Safety Code § 254.136. Similarly, the Federal Emergency Medical Treatment and Labor Act (“EMTALA”) requires emergency physicians to admit, triage and provide both a medical screening exam and the requisite care to individuals that present to an emergency department and request treatment or require care to stabilize their condition.” 42 U.S.C. § 1395dd. Emergency care providers must provide the required screening and/or stabilization to all patients seeking care regardless of either the patient’s ability or willingness to pay or the “individual’s method of payment or insurance status.” *Id.* Under EMTALA, emergency care providers cannot turn away a patient based on the type of insurance the patient has or its network status. Even if the

emergency care provider knows the patient's insurance carrier does not have a contract with the emergency facility (*i.e.*, the plan is out of network), the emergency care provider must treat and stabilize the patient regardless of the anticipated costs for that care or the ability to pay. Likewise, and on information and belief, BCBS plans in Texas and nationwide legally obligate BCBS plans to provide coverage for emergency medical services provided by out-of-network emergency departments such as Lone Star.

**C) Texas law requires BCBS to reimburse FECs**

14. Texas law and statutes provide financial protections to patients, who are in need of and receive emergency care from out-of-network providers. Those protections extend to healthcare providers as well that provide emergency care to patients, who may not otherwise be able to afford the care or are compelled to pay out of pocket. Absent these protections, patients presenting to an out of network FEC are burdened with extraordinary financial obligations, especially when plans like BCBSTX fail to properly reimburse emergency care providers. Rather, the providers and plan members end up absorbing these costs.

15. As an example, the Texas Insurance Code provides that when out-of-network services are rendered due to an emergency, insurers must “provide reimbursement for” certain “emergency care services at the preferred level of benefits until the insured can reasonably be expected to transfer to a preferred provider.” TEX. INS. CODE § 1301.155; *see also* TEX. INS. CODE § 1271.155(b). The

specific covered “emergency care services” include a “medical screening examination . . . that is necessary to determine whether a medical condition exists” and “necessary emergency care services, including the treatment and stabilization of an emergency medical condition.” TEX. INS. CODE §§ 1301.55(b), 1271.55(b).

16. The requirement that health insurers reimburse out-of-network emergency providers for services rendered applies regardless of a patient’s admitting or final diagnosis at discharge. This coverage requirement stems from the fact that the Texas Insurance Code mandates coverage for “emergency care” deemed necessary from the perspective of a layperson seeking medical care—*i.e.*, “a medical condition of a recent onset and severity, including severe pain, that would lead a prudent layperson possessing an average knowledge of medicine and health to believe that the person’s condition, sickness, or injury is of such a nature that failure to get immediate medical care” would place the person’s health in serious jeopardy. TEX. INS. CODE § 1301.55(a).

17. Texas law also specifies and addresses the amount that insurers must pay out-of-network providers that provide emergency care services. The Texas Administrative Code provides that, when emergency services are rendered to an insured by a nonpreferred or out of network provider, “the insurer must pay the claim, at a minimum, at the usual and customary charge for the service.” 28 TEX. ADMIN. CODE § 3.3708(b). The Texas Insurance Code requires insurers to reimburse out-of-network providers “at the usual and customary rate or at a rate agreed to by the issuer and the

nonpreferred provider for the provision of the services.” TEX. INS. CODE § 1301.0053 (emphasis added); *see also* TEX. INS. CODE § 1271.155(a) (requiring HMOs to “pay for emergency care performed by non-network physicians and providers at the usual and customary rate or at an agreed rate”). The Texas Insurance Code also prohibits an insurer or administrator like BCBSTX from reimbursing a provider “on a discounted fee basis for covered services” that are provided, unless contracted to do so. TEX. INS. CODE § 1301.056(a). As already described above, emergency services—unlike most other healthcare services—are always “covered services” by Texas and federal law. Importantly, under Texas law, the “usual and customary rate” refers to the amount the provider charges for its services, not what BCBSTX or another health insurer may have contracted to pay to in-network providers.

18. In addition to these statutory provisions, the Texas Prompt Pay Act protects FECs by requiring that insurers or administrators, like BCBSTX, to timely respond to claims from healthcare providers. Specifically, the Prompt Pay Act requires that, upon submission of a “clean claim” that meets the applicable documentation requirements of standardized claim forms, the insurer must reimburse any portion of the provider’s claims that are clean and/or issue a denial for any portion the insurer will not pay within 45 days. Although the Texas Prompt Pay Act generally applies only to in-network providers, there is an exception for out-of-network providers, such as Lone Star, that provide emergency services.

**C. Federal law requires BCBS to reimburse FECs**

19. Federal law also offers protections to providers and requires an insurer

that “provides or covers any benefits with respect to services in an emergency department of a hospital” to also cover similar “emergency services” provided by an out-of-network provider regardless of the individual’s method of payment or insurance status. 42 U.S.C. §§ 300gg-19a(b)(1); 1395dd(a), (b), (e)2, (h). Federal law likewise defines covered “emergency medical conditions” using a prudent layperson standard. 42 U.S.C. § 300gg-19a(b)(2)(A). All BCBSTX and other Blue Card plans provide coverage for emergency services. Further and under the Affordable Care Act, emergency services are listed as one of the ten “essential health benefits” to be included in health insurance plans. 42 U.S.C. § 18022(b)(1). Federal law also sets parameters for the amount of reimbursement in these situations. Specifically, insurers must reimburse out-of-network providers at the greater of:

- (A) The amount negotiated with in-network providers for the emergency service furnished;
- (B) The amount for the emergency service calculated using the same method the plan generally uses to determine payments for out-of-network services (such as the usual, customary, and reasonable amount); or
- (C) The amount that would be paid under Medicare (part A or part B of title XVII of the Social Security Act, 42 U.S.C. 1395 et seq.) for the emergency service.

26 C.F.R. § 54.9815-2719AT(b)(3); 29 C.F.R. § 2590.715-2719A(b)(3) (emphasis added); 45 C.F.R. § 147.138(b)(3). CMS additionally has defined usual and customary as the amount paid for a medical service in a geographic area based on what the providers in the area usually charge for the same or similar services.

<https://www.healthcare.gov/glossary/ucr-usual-customary-and-reasonable/>.

**D. BCBS Plans also require BCBS to reimburse FECs**

20. Consistent with the requirements imposed by Texas and federal law, BCBS plans, and plans administered by BCBS are legally required to provide their insureds with coverage for “Emergency Care,” and presumably do. Often, providers are unable to obtain the plan or plan summaries. Sample BCBSTX and Blue Card plans seen by Lone Star though often define emergency care as:

health care services provided in a Hospital emergency facility, freestanding emergency medical care facility, or comparable facility to evaluate and stabilize medical conditions of a recent onset and severity, including but not limited to severe pain, that would lead a prudent layperson, possessing an average knowledge of medicine and health, to believe that his condition, sickness, or injury is of such a nature that failure to get immediate medical care could result in: placing the patient’s health in serious jeopardy; serious impairment to bodily functions; serious dysfunction of any bodily organ or part; serious disfigurement; or in the case of a pregnant woman, serious jeopardy to the health of the fetus.

21. Thus, the plans expressly provide for insurance coverage to their members who receive emergency care from an out-of-network provider, as it is otherwise required by federal and state law. The plans require reimbursement of out-of-network emergency care providers like Plaintiffs at the same percentage of the Allowable Amount as an in-network provider. Often, the BCBSTX Allowable Amount for emergency care is set at “the usual or customary amount as defined by Texas law or as prescribed under applicable law or regulations.”

22. Importantly, the actual “methodologies” underlying the BCBSTX’s reimbursement practices and methodologies are not readily ascertainable to Patients or

Lone Star or any other FEC in Texas. In fact, the reimbursement methodologies of the BCBSTX or Blue Card plans have never been disclosed to Plaintiff in spite of repeated requests for the same. When asked, the response is often stated to be the “allowable amount” whatever that may mean or a percent of Medicare. When that percent is requested, the usual response is I do not know. The point is that the members and Lone Star never really have any idea what will be paid for a particular admission. Often like or similar admissions are paid at very different rates, whether the plan is a BCBSTX plan or a Blue Card plan. BCBSTX clearly considers its internal procedures to be proprietary trade secrets. However, as an entity with authority over ERISA plan assets, it is required to produce health plan documents and policies it issues to employers, and the beneficiaries of those plans. This is required by the ERISA regulations promulgated by the U.S. Department of Labor and found in Title 29 of the CFR. Such plan descriptions are required to contain the following:

- a. Cost-sharing provisions, including premium, deductible, co-insurance and co-payment amounts for which the participant or beneficiary will be responsible.
- b. The extent to which preventive services are covered under the plan.
- c. Whether, and under what circumstances, existing and new drugs are covered under the plan.
- d. Whether, and under what circumstances, coverage is provided for medical tests, devices and procedures.
- e. Provisions governing the use of network providers; the composition of provider networks; and whether, and under what circumstances, coverage is provided for out-of-network services.

- f. Provisions requiring pre-authorizations or utilization review as a condition to obtaining a benefit or service under the plan.

29 CFR § 2520.102-3. Patients and BCBS members are legally entitled to know how the payment rates and resulting patient financial responsibility is determined by BCBSTX for a Texas plan or for a Blue Card plan, for which BCBSTX determines the rate of payment.

23. Rarely do the patients that are admitted to the ER have their “plan documents”, such that the member or provider can actually determine the plan benefits available for the care. Substantially all such efforts to obtain plan benefits information and methodologies for payment of out of network benefits have proven futile, and the requests are completely ignored. Without such disclosures, it is virtually impossible to ascertain the details of any particular plan to which patients are subscribed. Furthermore, many patients may present without their insurance cards at all and just state that they have BCBS. Lone Star can check if the patient is covered under some kind of BCBS plan, but may not be able to determine which plan, whether it is an ERISA plan or fully funded, regulated by the state of Texas, etc. In fact, and for many of the claims made the basis of this dispute, Plaintiff is not exactly sure which plan, Texas or otherwise, provides the coverage to the patient and member. These matters can only be determined in discovery.

**E. The “usual and customary rate”**

24. Aside from the intentional vagueness and avoidance deployed by BCBSTX in explaining how it manufactures payment rates and determines out of



network benefits to be paid, one thing is clear. The “usual and customary rate” under Texas law—which is also generally the highest under the federal “greater of three” standard—is an amount that is based on what providers in the same geographic area usually charge for the same or similar service. Texas law requires that insurers and/or administrators calculate the “usual and customary rate” based on “generally accepted industry standards and practices for determining the customary billed charge for a service and that fairly and accurately reflects market rates, including geographic differences in cost.” 28 TEX. ADMIN. CODE § 3.3708(c)(1).

25. Yet, insurers and/or their administrators such as BCBSTX concoct their own unsubstantiated basis and provide an intentionally vague and arbitrary method for setting what they allege to be a “usual and customary rate” without disclosing data or rationale underlying that decision or basis. On information and belief certain insurers, including BCBSTX, have purported to use Medicare rates to calculate what constitute a usual and customary rate. This is often described in their plans. Yet and as the TDI has noted, Medicare rates are “not based on billed charges or usual and customary data”. Furthermore, Lone Star and other FECs are not a recognized Medicare providers like inpatient hospitals that have and operate Emergency Departments. Thus, BCBSTX’s use of Medicare rates (if its rates are based on anything at all) as a basis for calculating reimbursements fails to account for “industry standards and practices” and fails in determining the customary billed charge for a service that fairly and accurately reflects market rates, including the geographic differences in cost, which greatly varies. Likewise, the use of Medicare rates to determine reimbursement amounts contravenes

the very terms of the BCBS Plans and applicable law. Simply, Medicare is not a proper measure of reimbursement to FERs and has no relevance to what is usual and customary and proper payment for services provided by these facilities. Texas Department of Insurance, *Usual and Customary Survey* at 10-11 (Revised Jan. 2017). Available at: <https://www.tdi.texas.gov/reports/life/documents/ucreport.pdf>. Regardless, the Centers for Medicare Services (CMS) has defined UCR as: “the amount paid for a medical service in a geographic area based on what providers in the area usually charge for the same or similar services” or the providers’ usual and customary charges.

26. How out of network providers are reimbursed under benefit plans is particularly important for emergency services as the members are responsible for the difference between the usual and customary (“UCR”) charges and what the plan actual pays for out of network services. Inappropriate underpayment to providers leads to plan beneficiaries being responsible for the balance of the UCR charges and the patient and provider then bear the burden of that difference.

27. To highlight this, service codes for very similar services do exist that are used by Medicare when reimbursing inpatient hospitals and the services provided at hospital ERs. When service codes for Lone Star’s services are itemized and the reimbursement for each code is calculated, the reimbursement that would otherwise be paid by Medicare for those services and codes far exceeds the amount paid to date by BCBSTX as further shown below. In other instances, BCBSTX has stated that the applicable plan for a given patient would pay Lone Star the “allowable rate” or the “allowable amount” under the plan. However, no such plan to date has been willing

to disclose the basis for its reimbursement calculations to Lone Star, or what the allowable amount actually means. BCBSTX indeed refuses to disclose its methodologies, likely because there is no reasoned or justifiable basis for the reimbursement rates. It is an illusory fabrication. Lone Star and the Patients would show that the Court that the BCBS plans' "allowable" reimbursement rates and levels of reimbursement lack any semblance of objectively verifiable criteria for making appropriate payments to Lone Star under the plans or state and federal law.

28. That aside, there are a several independent, conflict-free third parties that provide verifiable information regarding usual and customary rates. The most prominent of these third parties is FAIR Health—an independent nonprofit that collects data for and manages the nation's largest database of privately billed health insurance claims. FAIR Health cost estimates are based on provider charge data submitted in claims by those providers for the payment of medical services rendered to their patients that have private insurance plans, including the country's largest insurers. In total, FAIR Health maintains a database of more than 27 billion claims and adds nearly 1.7 billion new claims every year. The Texas Department of Insurance has recognized FAIR Health data as geographically adjusted, updated every six months, and based on non-discounted billed charges. FAIR Health compiles that data and information from those claims to estimate what providers charge, and what insurers pay, for providing healthcare to patients all across the country including for specific geographic regions. That information is made available to consumers, researchers, businesses, etc. Many state agencies, including Texas, utilize FAIR Health data for consumer protection.

Recently, the Texas Department of Insurance announced it would be utilizing FAIR Health Data for determining appropriate reimbursement for out of network disputes under the Surprise Billing Act.

29. Lone Star has conducted voluminous TDI mediations with BCBSTX for out of network disputes, and BCBSTX refuses to acknowledge FAIR Health data with BCBSTX's reimbursement falling well short of FAIR Health allowable and data. BCBSTX simply offers pennies on the dollar well knowing the mediator has no power to compel proper payment. Such "mediations" have proven completely futile and useless with BCBSTX simply pushing the costs of the administrative process and to disincentive providers from pursuing such appeals. This is no surprise as it simply does not line up with their contrived out of network schemes to short pay providers based on some unknown, arbitrary and secretive methodology. As a result, Lone Star and similar emergency care providers are driven into a costly mediation process (often more than BCBSTX will even offer to resolve the case) for extremely high dollar claims with no real promise of resolution.

**F. BCBS' Numerous Schemes to Underpay Emergency Medical Providers**

30. BCBS has repeatedly ignored its obligations under Texas law, federal law, and the terms of its own plans to timely provide coverage and pay Lone Star at the usual and customary rate for BCBSTX and/or Blue Card members that present for emergency care. Lone Star has treated thousands of patients insured by BCBSTX (or other Blue Card Blue-Cross entities in other states), or insured by plans administered by

BCBS, and accordingly billed BCBSTX for services provided to these patients. Lone Star's total charges for these claims reflect the usual and customary fees for their particular geographical region for the particular medical services provided at those facilities. Yet, BCBSTX consistently has only paid pennies on the dollar and a mere fraction of the amount it is legally required to pay for these claims. Indeed, BCBSTX provided zero coverage and failed to pay a single penny to Lone Star for emergent admits and services. After deducting charges that are the patients' responsibility under the BCBSTX Plans—*i.e.*, copayments, coinsurance, and deductibles—BCBSTX has failed to pay millions of dollars for emergency medical claims provided by Lone Star to BCBSTX members during the relevant period.

31. In theory, when a patient is experiencing medical symptoms, there is a simple two- step process to seek treatment in a potential emergency scenario. First is the application of the prudent layperson standard: Would an average knowledge of medicine and health to believe that the person's condition, sickness, or injury is of such a nature that failure to get immediate medical care would place the person's health in serious jeopardy? If so, then they should seek care without delay. Second, if the emergency care provider is out-of-network, then the provider should be reimbursed pursuant to the greater-of-three requirement, *i.e.* the usual and customary rate for the services provided in that locale. Again, Lone Star and like FECs have to admit all patients and are required to triage and stabilize regarding of the actual admitting diagnosis, regardless of the patient's insurance status, or the ability to pay.

32. BCBSTX ignores and obfuscates what should otherwise be a relatively simple process on both fronts by engaging in systematic schemes that are designed to underpay, not pay at all, or delay payment to emergency health-care providers. BCBSTX regularly covers only a fraction of the charges for the services provided by Lone Star to patients with plans provided, administered, adjudicated or re-priced by BCBSTX —services which are billed out at the usual and customary rate. BCBSTX’s reimbursement methods are not transparent, not based on peer-to-peer costs, and are inconsistent with the benchmark rates reported by FAIR Health.

33. As is customary in the industry and after services were provided to Patients, Lone Star notified BCBSTX of the admission and submitted its claims for each payment. However, the claims in dispute have either not been paid at all, or they were underpaid with a vague explanation at best. BCBSTX refuses to pay claims at amounts required by terms of the plans or applicable law. Almost all the Explanation of Benefits (EOBs) received from from BCBSTX contain the exact same vague terms, such as:

“Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement. Note: This adjustment amount cannot equal the total service or claim charge amount; and must not duplicate provider adjustment amounts (payments and contract reductions) that have resulted from the prior payer (s) adjudication”.

Some EOBs may reference or infer that the claims are being processed in accordance with a contract with Lone Star, even though Lone Star is not contracted with BCBSTX or Blue Card plans. The EOBs provide no specificity or clarity as to the way the claims were adjudicated, paid or the basis of that reimbursement, if any at all. Thus,

BCBSTX avoids proper payment without technically denying the claims altogether, which is essentially what occurs given the extremely low reimbursement rates.

34. Thus, BCBSTX has failed to pay claims at the amounts required by the terms of the Plans and applicable law under the guise of the false, vague, and nonsensical representations (or misrepresentations) that the “Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement” all of which is untrue and a complete misrepresentation.

35. Likewise, Lone Star, as an assignee and legal representative of BCBSTX members regularly receives explanations of benefit forms (“EOB”) containing the above described reasons for nonpayment together with the corresponding claim adjustment code “PR-45”. Accordingly and for Lone Star, the unsubstantiated and arbitrary underpayments are not automatically flagged, because the claims show up as “paid” rather than “denied.” BCBSTX knows, or at the very least should know, that these representations are false. On information and belief, BCBSTX has no “contracted” rate with a FEC like Plaintiff, and there is no “legislated” fee arrangement beyond the usual and customary rates that are reflected in Lone Star’s charges. Rather, BCBSTX has regularly paid claims at rates other than what is usual and customary.

36. For example, BCBSTX member J.A. with claim number 9200504J9680X00 presented to an Lone Star on 7/14/19 with tachycardia, acute pyelonephritis, hypokalemia, dehydration, tremor unspecified, nausea with vomiting, chills, headache, and alcohol dependence with withdrawal. The charges for the care, which were billed

out at the usual and customary rate, were \$51,807.00. Yet BCBSTX, under the guise of the “PR-45” code paid only \$1,890.00 leaving its member responsible for balance of the bill. BCBSTX cannot provide any explanation for how this underpayment qualifies as the usual and customary rate for services in this clearly emergent situation.

37. Similarly, BCBSTX member R.H. with claim number 0202111150X92750X00 presented to Lone Star with unspecified subluxation of left unlnohumeral joint, initial encounter, displaced fracture of head of left radius, initial encounter for closed fracture. Plaintiff submitted a claim to BCBS for \$17,657.93, which was billed at the usual and customary rate consistent with the Fair Health database for those services. Nonetheless, BCBS only paid \$1821.85, a reimburse amount falling well short of FAIR Health and/or usual and customary rates.

38. For countless claims as set forth on Exhibit 1, BCBSTX did not pay a single penny at all without any reasonable explanation and in violation of state and federal law.

39. These are just a few of countless examples of BCBSTX’s systematic scheme to underpay the Plaintiff. In these instances, BCBSTX puts Lone Star in the very difficult position of choosing between charging (and alienating) their patients or having to absorb the costs of the care and receive little or nothing for the services provided with the patients carrying the burden of the balance of the charges for the emergency services received. BCBSTX never offers any explanation of how the Plaintiff’s charges exceeded a “legislated fee arrangement” or how BCBSTX calculates its own rate.



Rather, BCBSTX's PR-45 representations are false, and do not comply with the Texas Insurance Code or ERISA regulations, which expressly require insurers and/or administrators to state the specific and/or actual reasons for refusing to pay claims.

**G. The Claims Made the Basis of this Dispute**

40. The claims made the basis of this dispute involve hundreds of claims for emergent care provided to BCBSTX members or Blue Card members. For the millions of dollars in usual and customary charges for valuable services provided to the patients, BCBSTX has paid pennies on the dollar and less than six percent (6 %) in aggregate of the Lone Star's usual and customary charges leaving the balance of those charges to be the responsibility of the Patients. This payment practice continues to this day.

**H. Verification of Benefits and Authorization to Provide Services.**

41. BCBSTX is in the business of marketing and selling health insurance and/or administering healthcare benefit plans to certain employers, associations and/or individuals. At all times relevant hereto, Lone Star was not contracted via preferred provider agreement or network agreement with BCBSTX. As a result, the claims, which are made the basis of this lawsuit, are considered out-of-network. For this reason, it is the routine and customary business practice of Lone Star or other providers to contact the insurance company upon admission. Since all the patients made the basis of this dispute presented in urgent conditions and were in immediate need of care, this is not always possible. Yet, Plaintiff makes all possible efforts to contact the plan or its administrator at admission or to notify the plan as soon as possible. Thus, Lone Star

personnel call or contact plans to confirm with certainty whether the patient has insurance coverage at all, and if so, the extent of the out of network benefits available coverage. The Plan represents coverage is available and that benefits are available and adequate for the care provided, but pays pennies on the dollar.

#### **I. Lone Star Secured Assignments and Power of Substitution from the Patients**

42. For each of the Patients, whose admissions are made the basis of this lawsuit and when able, the Patients were admitted to Lone Star execute a set of documents that include an assignment of benefits and a document appointing Lone Star as the patient's authorized personal representative such that Lone Star can take all actions necessary to pursue administrative appeals and/or legal actions on behalf of the patient. The Assignments and Authorizations to Appeal expressly authorize that Lone Star is authorized to pursue legal remedies on behalf of the member/patient. The documents provide, *inter alia*, as follows:

*“I hereby designate, authorize, and convey to the provider (“Lone Star) to the full extent permissible by law and under any applicable insurance policy and/or employee health care benefit plan, as my Authorized Representative: 1) the right and ability to act on my behalf in connection with any claim, right, or cause of action that I may have under such insurance policy and/or benefit plan (2) the right and ability to act on my behalf to pursue such claim right or cause of action in connection with said insurance policy and/or benefit plan (including, but not limited to, the right to act on my behalf in respect to a benefit plan governed by the provisions of ERISA as provided in 29 C.F.R. 2560.503-1(b) with respect to any healthcare expense incurred as a result of the services I received from the Provider, and to the extent permissible under the law, to claim on my behalf, such benefits, claims, or reimbursement, and any*

*other applicable remedy, including fines.” (emphasis added)*

43. For the Patients admitted and made the basis of this dispute, such assignments and authorizations appointed Lone Star to act on their behalf. Lone Star therefore has the right and appropriate standing to pursue plan benefits not only as an independent healthcare provider, but also as the assignee of the plan participant under ERISA, and as the appointed personal and legal representative of the Patients. Thus, Lone Star is authorized and legally appointed to bring the claims in this lawsuit in the name of and as the actual patient/member, as well as an assignee of that member. Lone Star is seeking to recover payment pursuant to plan provisions for the valuable services provided under ERISA governed benefit plans, as well as payment for the benefits that the Defendant has denied or underpaid in connection with non-ERISA plans whether based in assignments executed by the patient and/or as the legal appointee of the Patients to bring such legal remedy.

44. Lone Star is further informed and believes that, with respect to self-funded ERISA plans, which have not specifically designated a plan administrator, BCBSTX functions as the *de facto* plan administrator, or as the co-administrators because, *inter alia*, as they issue policies and/or plan documents of some type to participants, receive benefit claims, evaluate and process those claims, make benefit determinations, make and administer benefit payments, and handle appeals of benefit and reimbursement determinations. Moreover, Lone Star is informed and believes that, even with respect to self-funded ERISA plans, which have not specifically designated a plan

administrator, Defendant has been specifically designated as the claim administrator, and has been expressly delegated the responsibilities described above. Specifically, with respect to all the ERISA claims at issue herein, including with respect to self-funded plans, which have not yet been named as defendants in this action, but may be after further discovery, Lone Star is informed and believes that the Defendant:

- a) drafted and provided plan members with plan documents;
- b) operated a centralized verification and authorization telephone number which handled calls for members of the self-funded plans, including plans that have not yet been joined as defendants in this action;
- c) authorized Lone Star to provide medical services to beneficiaries of the ERISA plans.
- d) received and processed electronic bills from Lone Star for claims for members of the self-funded plans, including plans that may not yet joined as defendants in this action;
- e) communicated with Lone Star on behalf of the ERISA plans (and additional self-insured plans that are not named as defendants) regarding the provision of emergency health care and emergent health treatment protocols;
- f) issued remittance advices and EOBs;
- g) priced claims for the self-insured ERISA plans;
- h) communicated with Lone Star with respect to the processing of claims on behalf of the self-insured plans;
- i) processed and adjudicated appeals, and sent appeal response letters; and
- j) determined the amount of reimbursement for all plans and issued payment.

**J. Allegations Common to all Claims of Lone Star and the Patients**

45. It is standard in the health care industry that when medical care facilities, such as Lone Star, enter into written contracts with a health insurer that also operates as a managed care organization and plan administrator for both private sector and governmental entities, such as Defendant, the medical facility agrees to accept reimbursement that is discounted from the its billed charges in exchange for the benefitsof being a “contracted provider” (*i.e.*, a provider with a written contract with the plan). These benefits include an increased volume of business because the health plan provides financial and other incentives for its members to receive their medical care at the contracted provider, such as advertising that the provider is “in-network,” and allowing the members to pay lower co-payments and deductibles to use the contracted provider.

46. Conversely, when medical facilities and FECs such as Lone Star do not have written contracts with a health insurance company/managed care organization, the facility receives less business from the insurance company administering health plans, as the health plan or administrator discourages its members from receiving their medical care from out-of-network providers. Since in such circumstances, the health plan is discouraging its members from receiving their care at the non-contracted facility, the non-contracted facility has no obligation to reduce its charges and is entitled to receive payment based on their usual and customary charges for the services rendered, even though in the case of an FEC, the patient presents or is brought

by ambulance and the FEC is required by law to treat the patient. Although out of network benefits are almost always less generous to the plan member than in-network benefits, the health plan is not entitled to a discount from a medical care provider's billed charges, as the provider is receiving none of the benefits of that are associated with being an in-network provider, *i.e.*, steerage of business to the provider. This is particularly true as to Lone Star, since it is otherwise required by law to admit and treat the Patients regardless of benefits or the Patient's ability to pay.

47. In non-contracted situations, BCBSTX has inappropriately underpaid Lone Star for medically necessary services that it has provided to BCBSTX and other Blue Card plan members, insureds and/or beneficiaries of the employer-sponsored plans. BCBSTX has intentionally used baseless or flawed methodologies and systems to unilaterally determine what arbitrary and unsubstantiated amounts Lone Star and like FECS should be under reimbursed for their valuable services.

48. Lone Star and Patients are informed and believe that BCBSTX's systems for paying out-of-network claims are intentionally flawed and skewed in such a manner that improperly manipulates the data in its claim adjudication systems to calculate inappropriately low amounts of reimbursement for the claims of insureds and plan beneficiaries that receive services from Lone Star and/or similar facilities. Industry data supports this contention when comparing the reimbursement rates utilized by the BCBSTX to FAIR Health data and other payment and industry data.

49. For all claims at issue, Lone Star provided emergency medical services

and treatment to the insureds and beneficiaries of the BCBSTX plans or plans with claims that BCBSTX administered, processed and adjudicated and paid, that include on information and belief both private sector plan sponsors and public sector employers.

50. For all of the Patients' claims at issue and once the patient's insurance is identified, Lone Star makes all reasonable efforts to confirm that the Patients are an eligible member of the plan. As mentioned above and since Lone Star is an FEC, Lone Star does often not know the exact plan, but only that the patient had some insurance through a BCSB entity. However, and with each claim, BCBSTX is the entity that processes sends out the explanation of benefits and determines the amount to be paid.

51. Lone Star makes its best efforts to contact the Defendant (or any other similar managed care organization) every time a patient seeks services or admission to its facility so that Lone Star is informed and has some reasonable certainty that the pertinent health plan insures the patient or administers a plan of health care coverage applicable to the given patient. The plan member I.D. cards issued to patients generally lack specific information as to the name of or address of the plan sponsor, leaving it unclear to Lone Star what the specifics are for a policy or plan of a given patient.

52. The underlying health insurance plans for the Patients can be divided into two categories: self-funded ERISA plans fully funded by the underlying employer that are subject to federal preemption and those plans that are not self-funded ERISA plans.

53. There is simply no mechanism for Lone Star or providers to determine whether a particular plan is a self-funded ERISA plan or not based only on the plans

group number. By contrast, Defendant is the holder of the information necessary to determine whether or not the plan governing a particular claim for reimbursement is a self-funded ERISA plan or not. As a result, Defendant or Blue Card plans alone can determine what underlying plan governs.

54. At all times relevant to this action, Lone Star's charges were usual, customary and reasonable for the service rendered at the time and place they were rendered, for an out-of-network free standing emergency medical provider.

**K. Plaintiff Has Exhausted Their Remedies**

55. Lone Star has complied with and performed all conditions precedent to bringing this lawsuit, including exhaustion of administrative remedies. For the claims at issue in this lawsuit, Lone Star has either filed appeals to BCBSTX or else declined to because doing so would be futile. Defendant rarely if ever overturns appeals regardless of the services provided, the amount of the underpayment, or the clinical basis of the denied or underpaid claim.

56. When Lone Star file appeals, Defendant routinely denies the appeal without any substantive explanation or simply fails to respond to the appeal at all. Specifically, Defendant has failed or refused to: 1) provide written notice of benefit determination within ninety days of claim submission; 2) provide the specific reasons for denying the claim; 3) provide the specific plan provisions relied on to support the denials; 4) or provide the specific rule or guideline relied on to make the denial decision as required by 9 CFR § 2560.503-1(g). Likewise, Defendant has refused to provide supporting



documentation or explain how it arrives at its reimbursement rates. As a result, administrative remedies are deemed exhausted “in the case of the failure of a plan to establish or follow claims procedures consistent with the requirements of this section.” *See* 29 CFR § 2560.503-1(l).

57. As far as Plaintiffs are aware, Defendant has yet to reverse its decision and pay Lone Star at the usual and customary rate for the services provided and as reflected in the billed amount or consistent with the FAIR Health database for all of the appealed cases. This demonstrates the futility of the appeals process and is clear evidence of the bias and hostility that BCBSTX and its review committee holds against Lone Star and likely all FECs.

58. BCBSTX’s tactics have prevented Plaintiff from engaging in an actual and good faith appeals process necessary to obtain reimbursement at the usual and customary rate required under both ERISA and Texas state law. In cases where the internal appeal process may not have been exhausted, full exhaustion is excused, because the appeals process would be futile. A review of Plaintiff’s own appeals history clearly demonstrates that in almost 100% of the claims actually appealed, BCBS failed to reimburse Lone Star at the usual and customary rate.

#### **L. Plaintiffs Have Suffered Significant Damages**

59. The financial impact of BCBSTX’s conduct has been devastating to the Lone Star’s business, especially given now many lives are insured through a BCBS plan or a plan administered by BCBSTX or a claim processed and adjudicated by BCBSTX.

BCBSTX has launched an aggressive, targeted campaign against Lone Star (and likely other out of network FECs) in an attempt to put the industry out of business and/or drive their members away from FECs. The systematic underpayment of claims and delayed payment of claims and has caused tremendous financial stress for Lone Star as it tried to provide valuable and much needed medical care to the community. Again, Plaintiff is required to treat all Patients regardless of the amounts paid by Defendant. As a result, Lone Star and the Patients seek damages for the usual and customary charges billed for all emergency services provided, less any required patient co-pays or deductible required by the applicable plan, less any amount previously reimbursed by BCBSTX.

60. In addition, Plaintiff seeks all other applicable damages including treble damages, penalties, interest, attorneys' fees, etc. provided under Texas state or federal law.

#### IV.

#### **CLAIMS FOR RELIEF**

##### **ERISA CLAIMS**

##### **A) Count One: Violations of ERISA Payment Obligations**

61. The allegations set forth above are realleged and incorporated as if set forth herein

62. Individuals and enrolled dependents who receive their health insurance through a private sector, employer-based benefit plan is generally defined as participants or beneficiaries of plans governed by the federal Employee Retirement Income Security

Act of 1974 (“ERISA”), as amended. 29 U.S.C. § 1001 *et seq.* These “ERISA plans” are sometimes fully insured by health insurers, while in other cases the plan is self-funded, and a third, frequently used plan design is to self-fund to a specific “attachment point”, which is the dollar threshold at which excess loss insurance will indemnify the plan. In all cases, the plan remains financially responsible for the claims arising from that plan. The Patients and Lone Star allege this claim for relief in connection with claims for services provided to the patients as identified on Exhibit 1 who were at all times relevant to this action an enrolled beneficiary of the relevant plan. This is a claim to recover benefits, enforce rights and clarify rights to benefits under 29 U.S.C. § 1132 (a)(1)(B). The plaintiffs have standing to pursue these claims as a beneficiary of the plans Lone Star has standing to assert its right under an assignment of benefits and to assert claims not derivative of any assignment from the Patients or any other person. Lone Star and the Plaintiffs allege that benefits are owed to them under the plans and the Patients have duly authorized and appointed Lone Star to act as their legal representative to bring such claims, causes of actions and to seek legal redress on their behalf.

63. Lone Star and the Patients are informed and believe that BCBSTX is an ERISA plan administrator and an ERISA fiduciary for the ERISA claims at issue in this Complaint or is otherwise a proper ERISA defendant, because the Defendant asserts direct control over the decision whether to approve emergency medical treatment to Patients, whether to pay or deny a claim and then afterward, and BCBSTX determines the amount of reimbursement to be paid for the services whether for a Texas or a Blue

Card plan. Therefore, BCBSTX also determined the amount that Patients would be required to pay for their own portion of their medical care expenses when underpaying Lone Star's claims.

64. Upon information and belief, with respect to the self-insured ERISA plans at issue herein, sponsoring employers enter into agreements with the BCBS plans to perform administrative and other key responsibilities such as (a) certifying or authorizing Plaintiff's provision of services to the Patients; (b) receiving Plaintiff's claims; (c) repricing the claims; (d) processing and administering the claims and appeals; (e) approving or denying the claims; (f) deciding whether or not to transfer the members to other in- network facilities; (g) directing whether and how to pay the claims; (h) issuing remittance advices and explanations of benefits; (i) communicating with Plaintiff regarding the claims and services; (j) communicating with members regarding the claims and services; and (k) in almost all instances, issuing payment, except of course where BCBSTX paid absolutely nothing for emergency admissions. On information and belief, these agreements are structured such that the BCBS plans have a financial incentive to keep benefit costs to the funding entity low, particularly in the case where the plan is also the liable insurer. As a result, the costs are passed to the members/patients and/or Lone Star.

65. On information and belief, BCBSTX functions as an ERISA plan administrator with respect to those claims upon which it has exercised delegated authority to provide plan documents to participants and beneficiaries, receive benefit claims, evaluate and process those claims, review the terms of the plan, make

initial benefit determinations, make and administer benefit payments, handle appeals of benefit determinations, and serve as the primary point of contact for members and providers to communicate regarding benefits and benefit determinations. In carrying out these ERISA plan administrator functions, the BCBSTX plans possess authority and fiduciary discretion to manage and administer the ERISA plans. At all times relevant to this action, the BCBSTX plans were acting as the agent of each of their insured plans and/or its other clients which secured health insurance or other administrative services relating to employer-sponsored health plans established under ERISA, including Blue Card or out of state Home Plans. As such, the Defendant was acting as agent for its principal with actual or apparent authority to transact business with third parties, including Lone Star, on behalf of all such principals, in turn making those principals either contractually or vicariously liable for the acts and/or omissions of certain employers that are also plan sponsors.

66. ERISA plans, whether fully insured or self-funded, typically contain provisions for paying non-contracted hospitals at the usual, customary and reasonable rate (“UCR”). The language and acronyms vary somewhat from plan to plan, and may be described as the “Usual, Customary and Reasonable” rate, the “Reasonable and Customary” amount, the “Usual and Customary” amount, the “Reasonable Charge,” the “Prevailing Rate,” the “Usual Fee,” the “Competitive Fee,” or some other similar phrase. In the context of the healthcare industry, these phrases are all synonymous with usual and customary rate. Upon information and belief, no provisions in the benefit plans made the basis of this dispute, whether in their Summary Plan

Descriptions or Evidence of Coverage, justified the failure to pay the usual and customary rate, or its equivalent, to Lone Star for the services provided to the Patients, as well as participants and beneficiaries of self-funded plans.

67. The formal mechanism for a health plan or plan administrator to explain why a claim is denied (meaning that the allowed amount is anything less than full billed charges) is an explanation of benefits (“EOB”). Defendant was required to issue EOBs in conformance with 29 U.S.C. § 1133 as implemented by 29 C.F.R. 2560.503-1. Specifically, under 29 C.F.R. § 2560.503-1(g), they were required to:

provide a claimant with written or electronic notification of any adverse benefit determination. Any electronic notification shall comply with the standards imposed by 29 CFR 2520.104b-1(c)(1)(i), (iii), and (iv). The notification shall set forth, in a manner calculated to be understood by the claimant –

- (i) The specific reason or reasons for the adverse determination;
- (ii) Reference to the specific plan provisions on which the determination is based;
- (iii) A description of any additional material or information necessary for the claimant to perfect the claim and an explanation of why such material or information is necessary;
- (iv) A description of the plan’s review procedures and the time limits applicable to such procedures, including a statement of the claimant’s right to bring a civil action under section 502(a) of the Act following an adverse benefit determination on review;
- (v) In the case of an adverse benefit determination by a group health plan or a plan providing

disability benefits.

- (vi) If an internal rule, guideline, protocol, or other similar criterion was relied upon in making the adverse determination, either the specific rule, guideline, protocol, or other similar criterion; or a statement that such a rule, guideline, protocol, or other similar criterion was relied upon in making the adverse determination and that a copy of such rule, guideline, protocol, or other criterion will be provided free of charge to the claimant upon request; or,
- (vii) If the adverse benefit determination is based on a medical necessity or experimental treatment or similar exclusion or limit, either an explanation of the scientific or clinical judgment for the determination, applying the terms of the plan to the claimant's medical circumstances, or a statement that such explanation will be provided free of charge upon request.
- (viii) In the case of an adverse benefit determination by a group health plan concerning a claim involving urgent care, a description of the expedited review process applicable to such claims.

68. Strict compliance with these requirements is now necessary, and only *de minimis* errors will be excused. 29 C.F.R. § 2590.715-2719(b)(2)(ii)(F)(1). The errors made here by BCBSTX were not *de minimis*. The errors are intentional underpayments.

69. When each of the relevant claims was denied or underpaid, BCBSTX generated claim detail offering only vague and non-specific explanations on the EOBs or payment remittances.

70. For example, in some cases the EOBs state that certain claims would not be properly paid because the "Charge exceeds fee schedule," even though there was no

contract with a fee schedule governing the claim(s) at issue.

71. The BCBSTX and the plans do not comply with ERISA regulations, including not stating the specific and/or actual reasons for its failure to pay claims at the rate based on the express terms of an ERISA plan. BCBSTX's EOBs also fail to provide details required by law or offer to provide more information if needed, as required by law.

72. The Patients and Lone Star are informed and believe that in many, if not all cases, the health plans at issue in this case required the plans to reimburse Lone Star at its usual, customary and reasonable rates for services provided to the ERISA plan participants and beneficiaries and or alternatively, pursuant to plan provisions that were not followed, which has resulted in greater personal costs to the Patients or Lone Star was compelled absorb those costs. This resulted in less coverage for the patients.

73. The Patients and Lone Star allege that the BCBSTX breached applicable plan provisions and failed to provide members the benefits and coverage that are due to them under the terms of their respective plans, in turn, resulting in damages to the Patients and Lone Star.

74. As a result of BCBSTX's underpayment of plan benefits, the Plaintiffs are entitled to recover under 29 U.S.C. § 1132(a)(1)(B) for the difference between what should have been paid and the amounts that were actually paid, if any, plus applicable pre and post judgment interest and reasonable attorneys' fees at the discretion of the Court.

75. BCBSTX has also violated the ACA's greater-of-three requirement by failing to provide benefits for emergency care in an amount at least equal to the greatest



of: (1) amount negotiated with in-network providers; (2) the amount for the emergency service calculated using the same method the plan generally uses to determine payments for out-of-network services (such as the usual, customary, and reasonable amount); and (3) the amount paid under Medicare. *See* 45 CFR § 147.138(b)(3). The greater-of-three requirement is enforceable via a claim for ERISA benefits under section 502(a)(3) of ERISA. *See* 29 U.S.C. § 1132(a)(3); 29 U.S.C. § 1185d(a)(1).

76. Lone Star as a provider, assignee and acting herein as legal representative of the Patients, has exhausted all administrative remedies under the ERISA plans at issue. For the underpaid claims that are subject to ERISA, Plaintiff either submitted timely written appeals pursuant to 29 U.S.C. § 1133, or are excused from exhausting their administrative remedies, because BCBSTX failed to follow claims procedures required by ERISA and its implementing regulations. *See* 29 C.F.R. § 2560.503-1. Alternatively, exhaustion of administrative remedies was not required because it was futile as demonstrated by the bias and hostility of Defendant against Lone Star, in systematically underpayment claims, denying claims and never overturning appeals.

77. BCBSTX either serves as the named plan administrator or the designated plan administrator's "designee" for the plans at issue or exercises discretion and control over the payment of plan benefits and the determination of the amounts to be paid.

78. BCBSTX's conduct constitutes a breach of the ERISA plans and an abuse of discretion. Such conduct has denied the Plaintiffs benefits to which they are entitled. Under the terms of the Plans, the members are entitled to a benefit consisting of coverage for emergency care and payment consistent with the plan document and other legal

requirements. As discussed in plan provisions above, BCBS Plans provide that BCBS will reimburse for out of network emergency care at specified levels, either at the allowable amount or usual and customary amount as defined by Texas law or sets the Allowable Amount for emergency care at the greatest of four rates, which includes usual and customary.

79. BCBSTX's failure to pay Lone Star what it was obligated to pay for the emergency care provided to Patients was motivated solely by BCBSTX's desire to achieve maximum profits and constitutes a conflict of interest and bad faith.

80. Where an implied-in-law agreement exists, and no specific payment terms have been agreed upon or are in dispute, payment for the services is based upon the reasonable and customary fair market value.

81. Lone Star's charges are usual, customary and reasonable under the legal standards applicable in Texas to defining "reasonable and customary" or "fair market value" and as defined by Texas and Federal law.

82. The Patients and Lone Star allege that the Defendant plans or BCBSTX failed to reimburse Lone Star properly and according to the express provisions of the health plans applicable to the respective members and/or insureds of the various plans, thus leaving the Patients responsible for the balance of the charges due to underpayment. Patients and Lone Star allege that Lone Star is entitled to recovery of the difference between the payment it received and the amount due per the express terms of the affected ERISA plans and the plans of employers not subject to ERISA, if any. If Lone Star is reimbursed a lesser sum, this increases the financial liability to the Patients.

83. As the assignee and/or authorized representative of Patients, Lone Star has appealed each claim and exhausted all administrative remedies as a condition precedent to bringing the claims in this lawsuit. BCBSTX's business practices have prevented Patients or assignees from pursuing any meaningful appeal process necessary to obtain reimbursement at usual and customary and appropriate rates of reimbursement. If full exhaustion under any certain plan provision(s) may not have been fully completed, such completion or "exhaustion" is excused, because the appeal process was not followed by the plans and would therefore have been futile. An objective review of the history of the administrative appeals submitted to BCBSTX for the Patients, whose claims are at issue in this lawsuit, will reflect that BCBSTX has never agreed to meaningfully modify its original coverage decisions on any of the claims of Patients for healthcare services rendered to them by Lone Star. Because the Patients and Lone Star participated in these processes to the degree possible without the benefit of plan documents, Patients and Lone Star allege that the administrative records will also show a lack of compliance with plan administration requirements found in the regulations of the Department of Labor for ERISA governed health plans.

84. BCBSTX has thus violated the plain terms of the health Plans and abused its discretion in administration of the plans at issue by significantly underpaying claims for the out-of-network services provided to the Patients by Lone Star. BCBS has failed to remit payment for those claims at the usual and customary level that the plans require.

85. Patients allege that benefits are owed to them and to Lone Star under the

various ERISA plans insured and/or administered by the BCBSTX or Blue Card claims that BCBSTX processed. Patients have also duly authorized and appointed Lone Star to act as their legal representative to bring such claims, causes of action and to seek legal redress on their behalf.

86. As assignee of the benefits (and Lone Star being the authorized legal representative of the Patients) the Plaintiffs are entitled to the recovery of benefits and all other relief due pursuant to 29 U.S.C. § 1132(a)(1)(B).

87. Defendant has also violated the ACA's greater of three requirement by failing to provide benefits for emergency care in an amount of at least equal to the greatest of: (1) amount negotiated with in-network providers; (2) the amount for the emergency services calculated using the same method the plan generally uses to determine payments for out of network services (such as the usual and customary, and reasonable amount); (3) the amount paid under Medicare. See 45 CFR § 147.138(b)(3). The greater of three requirement is enforceable for a claims for ERISA benefits under section 502(a)(3) of ERISA. See 29 U.S.C. § 1132(a)(3); 29 U.S.C. § 1185d(a)(1).

**B) Count Two: Breach of Contract**

88. The allegations set forth above are re-alleged and incorporated as if set forth fully herein.

89. Lone Star provided medically necessary emergency services to BCBSTX or Blue Card plan members enrolled in plans and/or insurance contracts that are not covered by ERISA. Plan members assigned their benefits under these plans and/or

insurance contracts to Lone Star. Lone Star, therefore, has standing in their capacity as assignee to enforce the terms of the non-ERISA BCBS Plans. Likewise, Lone Star has been authorized by the Patients to act as the authorized legal representative of the Patients.

90. As described above, the plans necessarily agreed to pay for such services provided by Lone Star to the Patients. All such persons named herein as Patients and as identified on Exhibit 1 are, or were at all times relevant to this action, insured individuals and/or beneficiaries of health plans and/or health insurance policies of BCBSTX organizations and related plan sponsors that were sold and issued to individuals or employers exempt from treatment under ERISA or Blue Card plans that were administered with payment and reimbursement determined by BCBSTX. For each Defendant failed to correctly calculate and tender reimbursement for services required for emergency medical treatment rendered by Lone Star to the Patients. The non-performance in failing to reimburse at all or per the terms of the applicable plans and policies constitutes a breach of the express terms of the policy or plan documents. Alternatively, the parties entered into an implied-in-fact contractual agreement, which can be inferred from the industry standards described above, the parties conduct, and the surrounding circumstances involved for these multiple admissions of the Patients.

91. The Plans agreed to pay out-of-network providers, such as Lone Star, particularly for emergency care services provided to members, using a specified payment methodology (the usual and customary rate). Lone Star provided covered

services to Patients and those Patients assigned their insurance contract benefits to Lone Star and appointed Lone Star to act as their legal representative.

92. Lone Star submitted the claims for payment for medically necessary emergency services. However, BCBSTX failed to pay in accordance with the terms of the insurance plans. Lone Star alleges that the BCBSTX has not followed the terms of the policies and plans they sold, issued and administered. As a result of the breach of the express terms of plans and policies, the Patients and Lone Star have been damaged in the amount of the balance of its usual and customary charges, for which the Patients and Lone Star sue BCBSTX.

93. The Patients and Lone Star will show that its actual damages for each claim is the balance of Lone Star's usual and customary charges and can be more precisely calculated when Patients and Lone Star are able to secure plan documents and other relevant disclosures from BCBSTX and/or plan sponsors through discovery. The Patients and Lone Star seek recovery of actual damages, taxable costs of court, reasonable attorney's fees and pre and post judgment interest at the highest legal rate.

**C) Count Three: Bad Faith Insurance Practices.**

94. The allegations set forth above are re-alleged and incorporated as if set forth fully herein.

95. As the insurer of fully insured policies, BCBSTX owed a duty of good faith and fair dealing to its insureds under the insurance policies. Lone Star is the assignee and beneficiary for each of the insurance policies at issue or authorized to act as the legal representative of the Patients. BCBSTX breached its duty by failing to provide full

payment on the insurance claims when the plan's liability was clear. Moreover, to the extent BCBSTX conducted "investigations" to make coverage determinations, such "investigations" were merely a pretext to deny full coverage or not pay at all. Such conduct constitutes bad faith and has proximately caused damages to Lone Star as the assignee and beneficiary of the fully insured plans issued by BCBSTX and to Lone Star acting as the authorized agent of the Patients.

96. Plaintiffs are entitled to recovery of actual, economic damages, as well as exemplary damages, pre-judgment and post-judgment interest, and attorneys' fees.

**D) Count Four: Negligent Misrepresentation**

97. The allegations set forth above are re-alleged and incorporated as if set forth fully herein.

98. Throughout the claims process, BCBSTX—either as an insurer or third-party administrator (of a Texas or Blue Card plan) provided numerous representations to Lone Star as an assignee of the insureds' claims and as the authorized legal representatives of the Patients. Specifically, BCBSTX provided explanation of benefits ("EOBs") stating its unsupported reason for not providing full reimbursements on the insureds' claims. Additionally, when Plaintiff appealed coverage or payment determinations, BCBSTX would sometimes provide additional representations explaining the purported reasons for which it was denying coverage or not paying additional monies. These representations were made to guide the insureds and their beneficiaries in seeking insurance benefits.

99. The representations that BCBSTX made to Lone Star (as assignees of the insureds' claims and as the authorized legal representative of the Patients) were repeatedly false.

100. Upon information and belief, BCBSTX did not exercise reasonable care or competence in communicating this information to the insureds and their beneficiaries. Rather, BCBSTX would simply regurgitate canned and repeated responses or provide EOBs that had no connection to the claims or no basis under the plans for the actual amounts paid.

101. Lone Star (as assignees of the insureds' claims and Lone Star as the authorized representative) relied on BCBSTX's misrepresentations in attempting to determine coverage information for the Patients and expected appropriate reimbursement for the emergency services provided. Based on the misrepresentations, Lone Star and the Patients were unable to obtain the proper reimbursements to which they were entitled.

102. As a direct and proximate result of its reliance on BCBSTX misrepresentations, Plaintiffs have been harmed in an amount in excess of the jurisdictional floor.

**E) Count Five: Declaratory Judgment**

103. The allegations set forth above are re-alleged and incorporated as if set forth fully herein.

104. As mentioned above, the Texas Insurance and Administrative Codes imposes a



number of requirements when determining the allowed reimbursement amount for care rendered in emergency situations. Protections afforded by the Texas Insurance Code are largely instituted to protect Texas consumers of medical insurance policies. Chapter 1301 of the Texas Insurance Code pertains to Preferred Providers and out-of-network providers, along with FECs duly licensed under Chapter 254 of the Texas Health and Safety Code. Similarly, Chapter 1271 of the Texas Insurance Code applies to HMOs. Under both chapters, BCBSTX is required to reimburse FECs at the usual and customary rate. Lone Star brings this cause of action not only as an out of network provider but also as the legal and designated representative of the Patients.

105. For emergency claims falling under the requirements of Chapter 1301 of the Texas Insurance Code, the reimbursement amounts for emergency care must be read in conjunction with the Texas Administrative Code. *See* TEX. ADMIN. CODE § 3.3701. Insureds are entitled to freedom of choice not only when electing preferred providers, but insureds must also “have the right to emergency care services as set forth in Insurance Code...§1301.155, §3.3708 of this title (relating to Payment of Certain Basic Benefit Claims and Related Disclosures)....” *See* TEX. ADMIN. CODE § 3.3701(5) and (7) (stating that the “rights of an insured to exercise full freedom of choice in the selection of a physician” is not restricted by the insurer).

106. Section 1301.155 relates to emergency care rendered to an insured when a preferred provider cannot be reached, and the insured believes under the prudent layperson standard that immediate medical care is required. *See* TEX. INS. CODE §

1301.155. Texas Insurance Code § 1301.056 prohibits BCBSTX from reimbursing FECs on a “discounted fee basis.” *See* TEX. INS. CODE § 1301.056. On top of this prohibition, the Texas Administrative Code § 3.3708 requires BCBSTX to pay FECs that provide emergency care the usual and customary rate less any patient co-insurance, co-payment, or deductible responsibility under the plan. *See* TEX. ADMIN. CODE § 3.3708. Additionally, the usual and customary rate amount is to be “based on generally accepted industry standards and practices for determining the customary billed charge for a service and that fairly and accurately reflects market rates, including geographic differences in costs.” *Id.* at (c)(1).

107. HMOs are also required to “pay for emergency care performed by non-network physicians or providers at the usual and customary rate or at an agreed rate.” *See* TEX. INS. CODE § 1271.155 (emphasis added).

108. On information and belief, BCBSTX insurance plans require coverage of insureds for emergency care at the “usual and customary rate,” including emergency care provided by out-of-network providers. Despite the clear requirement to reimburse FECs who render care in emergency situations at usual and customary rates, BCBSTX engages in practices to obfuscate the allowable reimbursable amount being paid to FECs with the clear intention of avoiding payment in accordance with usual and customary rates, thereby laying the burden of the balance of the charges upon their own members (the Patients) and Lone Star.

109. Furthermore, BCBSTX has also violated the ACA’s greater-of-three

requirement by failing to provide benefits for emergency care in an amount at least equal to the greatest of: (1) amount negotiated with in-network providers; (2) the amount for the emergency service calculated using the same method the plan generally uses to determine payments for out-of-network services (such as the usual, customary, and reasonable amount); and (3) the amount paid under Medicare. *See* 45 CFR § 147.138(b)(3). The greater-of-three requirement is enforceable via a claim for ERISA benefits under section 502(a)(3) of ERISA. *See* 29 U.S.C. § 1132(a)(3); 29 U.S.C. § 1185d(a)(1).

110. To correct these improper actions and violation of statutes, Plaintiffs seek a declaratory judgment from this Court determining their rights to reimbursement for services rendered at the usual and customary rate and in proper accordance with the above-mentioned statutes and BCBSTX's own contractual obligations. 28 U.S.C. § 2201.

111. A declaratory judgment is proper when the question of construction of statutes is necessary to determine a party's rights and obligations. In addition to determining BCBSTX's reimbursement requirements as set forth in the applicable statutes, Plaintiffs also seek a declaratory judgment that damages, in an amount to be determined at a trial on the merits, is owed in addition to costs and attorneys' fees.

## V.

### **JURY DEMAND**

112. Plaintiffs demand a trial by jury on all issues so triable.

**VI.**

**PRAYER FOR RELIEF**

Wherefore, premises considered, Plaintiffs seek:

1. An order requiring Defendant to pay Plaintiffs actual damages to fully compensate them for losses sustained as a result of Defendant's breaches and/or unlawful conduct;
2. An order awarding Plaintiffs restitution in an amount of the benefit wrongly and/or unlawfully obtained by Defendant;
3. An order awarding punitive and/or exemplary damages;
4. A declaratory judgment in favor of Plaintiffs finding and determining that:
  - i. The Texas Insurance Code and Texas Administrative Code require Defendant to reimburse Plaintiffs at a usual and customary rate;
  - ii. Defendant must base the usual and customary rate at which it reimburses Plaintiffs "on generally accepted industry standards and practices for determining the customary billed charge for a service and that fairly and accurately reflects market rates, including geographic differences in costs";
  - iii. Defendant failed to pay Plaintiffs at usual and customary rates; and
  - iv. Plaintiffs are entitled to damages from Defendant, in an amount to be determined at a trial on the merits, and all other appropriate relief.
5. An order requiring Defendant to pay costs and expenses of this lawsuit, including reasonable attorneys' fees incurred by Plaintiffs in prosecuting this action;
6. Pre-judgment and post-judgment interest to the extent allowed by law; and
7. Such costs and further relief as this Court deems appropriate.

Respectfully submitted,

LAW OFFICES OF P. MATTHEW O'NEIL

By           /s/ P. Matthew O'Neil            
P. MATTHEW O'NEIL  
State Bar No. 00795955  
6514 McNeil Dr.  
Bldg. 2, Suite 201  
Austin, Texas 78729  
[moneil@mattoneillaw.com](mailto:moneil@mattoneillaw.com)  
(512) 473-2002 Telephone  
(512) 473-2034 Facsimile  
ATTORNEY FOR PLAINTIFF

**CERTIFICATE OF SERVICE**

I certify that on the 8<sup>th</sup> day of March, 2023, I served a true and correct copy of the above and foregoing document electronically. Notice of the filing will be sent by operation of the Court's PACER electronic filing system to all counsel of record.

By           /s/ P. Matthew O'Neil

Patient	Nar Service Date	Facility	Financial Clas	Primary IC Insured Id	Total Chrg	Insur Prmt	Balance	Percentage
JH	5/9/2019 0:00	Lonestar 24HR Emergency	BCBS	NAS000366201	\$44,005.00	\$8,460.00	\$35,545.00	19%
TL	5/10/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP828239288	\$10,912.00	\$0.00	\$10,912.00	0%
ND	5/1/2019 0:00	Lonestar 24HR Emergency	BCBS	DIE121730665001	\$9,377.00	\$487.50	\$8,889.50	5%
MP	5/7/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP842959820	\$51,316.00	\$1,644.93	\$49,671.07	3%
CL	5/13/2019 0:00	Lonestar 24HR Emergency	BCBS	TTF841507568	\$36,786.00	\$1,159.47	\$35,626.53	3%
JS	5/16/2019 0:00	Lonestar 24HR Emergency	BCBS	IBU806925058	\$37,990.00	\$945.00	\$37,045.00	2%
TWG	5/18/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP893478756	\$12,393.00	\$4,184.82	\$8,208.18	34%
KJ	5/20/2019 0:00	Lonestar 24HR Emergency	BCBS	FNA837607626	\$36,582.00	\$990.00	\$35,592.00	3%
MW	5/20/2019 0:00	Lonestar 24HR Emergency	BCBS	MKE902675788	\$34,959.00	\$742.62	\$34,216.38	2%
TM-B	5/21/2019 0:00	Lonestar 24HR Emergency	BCBS	YUQ927737588	\$11,537.00	\$3,780.01	\$7,756.99	33%
JS	5/22/2019 0:00	Lonestar 24HR Emergency	BCBS	LBM113293791001	\$27,931.00	\$3,324.00	\$24,607.00	12%
DC	5/27/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGN924748777	\$33,515.00	\$2,181.80	\$31,333.20	7%
LN	6/4/2019 0:00	Lonestar 24HR Emergency	BCBS	COJ923962382	\$6,621.00	\$592.03	\$6,028.97	9%
RS	6/8/2019 0:00	Lonestar 24HR Emergency	BCBS	JEA010932330	\$13,495.00	\$1,272.11	\$12,222.89	9%
EG	6/9/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP903429153	\$40,947.00	\$17,637.22	\$23,309.78	43%
SL	6/9/2019 0:00	Lonestar 24HR Emergency	BCBS	TTF841507568	\$7,115.00	\$1,312.10	\$5,802.90	18%
SS	6/9/2019 0:00	Lonestar 24HR Emergency	BCBS	ULF840636632	\$31,281.00	\$3,207.39	\$28,073.61	10%
MT	6/14/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGN925157967	\$44,895.00	\$2,181.80	\$42,713.20	5%
NH	6/14/2019 0:00	Lonestar 24HR Emergency	BCBS	SHL026M92342	\$48,061.00	\$1,512.09	\$46,548.91	3%
MN	6/18/2019 0:00	Lonestar 24HR Emergency	BCBS	OIG12812586001	\$40,148.00	\$2,379.18	\$37,768.82	6%
TL	6/25/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP828239288	\$7,243.00	\$3,098.70	\$4,144.30	43%
LW	7/1/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP822911884	\$8,062.00	\$553.09	\$7,508.91	7%
RVR	7/4/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGZ833577075	\$35,596.00	\$2,181.80	\$33,414.20	6%
MC	7/4/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821944225	\$13,880.00	\$1,089.49	\$12,790.51	8%
SA	7/5/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP837559119	\$7,958.00	\$3,889.97	\$4,068.03	49%
CP	7/5/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP829623672	\$46,671.00	\$1,148.07	\$45,522.93	2%
KK	7/6/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP829623672	\$47,755.00	\$1,148.14	\$46,606.86	2%
LF	7/10/2019 0:00	Lonestar 24HR Emergency	BCBS	UTS0HS1NT8IG	\$40,597.00	\$1,535.06	\$39,061.94	4%
JS	7/12/2019 0:00	Lonestar 24HR Emergency	BCBS	XJBH32240566	\$6,188.00	\$0.00	\$6,188.00	0%
JA	7/14/2019 0:00	Lonestar 24HR Emergency	BCBS	KL813434102	\$51,807.00	\$1,890.00	\$49,917.00	4%
AA	7/14/2019 0:00	Lonestar 24HR Emergency	BCBS	JEA001173180	\$27,391.00	\$1,272.10	\$26,118.90	5%
AS	7/16/2019 0:00	Lonestar 24HR Emergency	BCBS	CHF835585301	\$7,014.00	\$684.06	\$6,329.94	10%
UL	7/17/2019 0:00	Lonestar 24HR Emergency	BCBS	PPA865137368	\$45,002.00	\$1,640.00	\$43,362.00	4%
DS	7/22/2019 0:00	Lonestar 24HR Emergency	BCBS	XUP202559353	\$6,808.00	\$0.00	\$6,808.00	0%
SS	7/23/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821293750	\$5,956.00	\$2,968.58	\$2,987.42	50%

EXHIBIT 1

PH	7/23/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGZ826468470	\$5,764.00	\$0.00	\$5,764.00	0%
SS	7/23/2019 0:00	Lonestar 24HR Emergency	BCBS	TYL840316974	\$8,146.00	\$1,521.58	\$6,624.42	19%
MR	7/26/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP820534012	\$7,376.00	\$3,045.20	\$4,330.80	41%
SF	8/1/2019 0:00	Lonestar 24HR Emergency	BCBS	INE826409968000	\$22,006.00	\$0.00	\$22,006.00	0%
SN	8/3/2019 0:00	Lonestar 24HR Emergency	BCBS	RVP914A55513	\$40,917.00	\$5,335.41	\$35,581.59	13%
LT	8/4/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP844394809	\$36,702.00	\$632.06	\$36,069.94	2%
KS	8/7/2019 0:00	Lonestar 24HR Emergency	BCBS	WFOQ725M98639	\$9,231.00	\$990.00	\$8,241.00	11%
KP	8/8/2019 0:00	Lonestar 24HR Emergency	BCBS	ETJ826968832	\$49,610.00	\$629.00	\$48,981.00	1%
CR	8/15/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP903777037	\$8,397.00	\$911.07	\$7,485.93	11%
ES	8/20/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP903204335	\$5,053.00	\$712.00	\$4,341.00	14%
JT	8/22/2019 0:00	Lonestar 24HR Emergency	BCBS	VER925257672	\$49,206.50	\$1,030.83	\$48,175.67	2%
KW	8/27/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821537277	\$11,703.00	\$5,012.08	\$6,690.92	43%
SC	8/28/2019 0:00	Lonestar 24HR Emergency	BCBS	XAU451M93772	\$17,774.00	\$8,300.47	\$9,473.53	47%
DK	8/31/2019 0:00	Lonestar 24HR Emergency	BCBS	HD5000031263	\$7,395.00	\$517.01	\$6,877.99	7%
MP	9/2/2019 0:00	Lonestar 24HR Emergency	BCBS	VMYH23520638	\$37,836.00	\$924.57	\$36,911.43	2%
JS	9/2/2019 0:00	Lonestar 24HR Emergency	BCBS	IBU806925058	\$27,952.00	\$495.00	\$27,457.00	2%
EC	9/4/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP820005163	\$6,779.00	\$387.00	\$6,392.00	6%
TC	9/5/2019 0:00	Lonestar 24HR Emergency	BCBS	xdp816m88743	\$36,394.00	\$1,392.10	\$35,001.90	4%
EL	9/13/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP828968540	\$5,398.00	\$1,856.99	\$3,541.01	34%
RH	9/26/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821293024	\$13,680.00	\$5,310.52	\$8,369.48	39%
MH	9/26/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP836408872	\$9,988.00	\$1,306.71	\$8,681.29	13%
BT	9/29/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP828035231	\$7,565.00	\$801.06	\$6,763.94	11%
MP	10/4/2019 0:00	Lonestar 24HR Emergency	BCBS	VMYH23520638	\$34,738.00	\$1,648.71	\$33,089.29	5%
JRA	10/5/2019 0:00	Lonestar 24HR Emergency	BCBS	KLF813434102	\$28,172.00	\$1,890.00	\$26,282.00	7%
JO	10/6/2019 0:00	Lonestar 24HR Emergency	BCBS	YAO868974890M	\$10,334.00	\$0.00	\$10,334.00	0%
BUR	10/9/2019 0:00	Lonestar 24HR Emergency	BCBS	VEL924181428	\$42,814.00	\$1,410.24	\$41,403.76	3%
GF	10/13/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP838901932	\$10,576.50	\$4,341.42	\$6,235.08	41%
SH	10/11/2019 0:00	Lonestar 24HR Emergency	BCBS	KPS341A77481	\$43,410.00	\$792.09	\$42,617.91	2%
BR	10/13/2019 0:00	Lonestar 24HR Emergency	BCBS	QQV444W01663	\$6,675.00	\$0.00	\$6,675.00	0%
MP	10/15/2019 0:00	Lonestar 24HR Emergency	BCBS	VMYH23520638	\$43,748.00	\$1,779.61	\$41,968.39	4%
DR	10/15/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP839321898	\$39,336.00	\$792.12	\$38,543.88	2%
LW	10/17/2019 0:00	Lonestar 24HR Emergency	BCBS	MP101427939Q	\$38,597.00	\$0.00	\$38,597.00	0%
CD	10/20/2019 0:00	Lonestar 24HR Emergency	BCBS	UTS0BT4CC37K	\$25,570.00	\$712.87	\$24,857.13	3%
LW	10/23/2019 0:00	Lonestar 24HR Emergency	BCBS	MP101427939Q	\$35,985.00	\$791.00	\$35,194.00	2%
JB	10/24/2019 0:00	Lonestar 24HR Emergency	BCBS	LTR929851144	\$39,242.00	\$990.00	\$38,252.00	3%
MC	10/26/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821944225	\$9,868.00	\$705.30	\$9,162.70	7%



MM	10/27/2019 0:00	Lonestar 24HR Emergency	BCBS	HEB847958779	\$50,108.00	\$552.05	\$49,555.95	1%
VC	10/27/2019 0:00	Lonestar 24HR Emergency	BCBS	UCR515W00120	\$7,419.00	\$1,511.72	\$5,907.28	20%
MD	10/28/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP850728885	\$5,704.00	\$852.24	\$4,851.76	15%
ZC	10/28/2019 0:00	Lonestar 24HR Emergency	BCBS	CHF836520665	\$8,649.00	\$684.05	\$7,964.95	8%
JH	10/29/2019 0:00	Lonestar 24HR Emergency	BCBS	XJBH33218191	\$5,057.00	\$511.54	\$4,545.46	10%
BS	10/30/2019 0:00	Lonestar 24HR Emergency	BCBS	VER925313374	\$42,040.00	\$973.39	\$41,066.61	2%
JP	11/1/2019 0:00	Lonestar 24HR Emergency	BCBS	918828569	\$6,929.00	\$1,893.08	\$5,035.92	27%
SS	11/13/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821746219	\$27,504.50	\$1,611.10	\$25,893.40	6%
RH	11/16/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821293024	\$10,342.50	\$3,452.57	\$6,889.93	33%
RH	11/18/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821293024	\$11,452.00	\$4,087.40	\$7,364.60	36%
RH	11/21/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821293024	\$9,502.00	\$3,005.85	\$6,496.15	32%
FG	11/22/2019 0:00	Lonestar 24HR Emergency	BCBS	XIR915966101	\$7,380.00	\$990.00	\$6,390.00	13%
TS	11/25/2019 0:00	Lonestar 24HR Emergency	BCBS	ZES908558128	\$26,128.00	\$0.00	\$26,128.00	0%
MC	11/28/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP821944225	\$7,669.00	\$733.56	\$6,935.44	10%
ER	11/28/2019 0:00	Lonestar 24HR Emergency	BCBS	PBW830420003	\$7,626.00	\$792.09	\$6,833.91	10%
TWG	11/29/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGN925111661	\$7,014.00	\$186.68	\$6,827.32	3%
MW	11/30/2019 0:00	Lonestar 24HR Emergency	BCBS	DJO679428743048	\$5,093.00	\$0.00	\$5,093.00	0%
LC	12/4/2019 0:00	Lonestar 24HR Emergency	BCBS	ZG1925287309	\$34,223.00	\$1,912.86	\$32,310.14	6%
CD	12/13/2019 0:00	Lonestar 24HR Emergency	BCBS	XSB899758687	\$12,614.00	\$3,536.60	\$9,077.40	28%
MO	12/17/2019 0:00	Lonestar 24HR Emergency	BCBS	KDU962514955	\$13,240.00	\$0.00	\$13,240.00	0%
MS	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS	CWT821713275	\$5,886.00	\$0.00	\$5,886.00	0%
JH	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS	DD6825599415	\$5,925.00	\$2,450.56	\$3,474.44	41%
SI	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP831438878	\$17,389.50	\$1,183.11	\$16,206.39	7%
CL	12/31/2019 0:00	Lonestar 24HR Emergency	BCBS	ZGP836697362	\$6,247.00	\$2,320.35	\$3,926.65	37%
ZB	1/1/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP820469575	\$5,825.00	\$733.54	\$5,091.46	13%
DO	1/2/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP822423411	\$5,925.00	\$0.00	\$5,925.00	0%
MN	12/31/2019 0:00	Lonestar 24HR Emergency	BCBS	JQU149A62107	\$5,540.00	\$0.00	\$5,540.00	0%
JF	1/2/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP827316663	\$38,960.00	\$0.00	\$38,960.00	0%
SS	1/3/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823437328	\$8,425.00	\$0.00	\$8,425.00	0%
MV	1/19/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP827455587	\$6,188.00	\$712.03	\$5,475.97	12%
SB-C	1/24/2020 0:00	Lonestar 24HR Emergency	BCBS	AY1907813304	\$29,981.00	\$912.11	\$29,068.89	3%
JRA	1/26/2020 0:00	Lonestar 24HR Emergency	BCBS	KLF813434102	\$44,046.00	\$990.00	\$43,056.00	2%
GR	1/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925141765	\$25,442.00	\$0.00	\$25,442.00	0%
PS	1/30/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP831701584	\$5,717.00	\$0.00	\$5,717.00	0%
RF	2/3/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP822444195	\$9,832.00	\$616.41	\$9,215.59	6%
HB	2/3/2020 0:00	Lonestar 24HR Emergency	BCBS	VMAMH23468088	\$44,838.00	\$904.56	\$43,933.44	2%



CD	2/12/2020 0:00	Lonestar 24HR Emergency	BCBS	ULF820015786	\$6,489.38	\$0.00	\$6,489.38	0%
AT	2/18/2020 0:00	Lonestar 24HR Emergency	BCBS	LWE801158876	\$7,431.50	\$518.05	\$6,913.45	7%
BT	2/18/2020 0:00	Lonestar 24HR Emergency	BCBS	TXW805002872	\$46,416.06	\$1,192.11	\$45,223.95	3%
JB	3/2/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925278186	\$41,224.11	\$1,997.67	\$39,226.44	5%
KS	4/4/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP831791318	\$44,317.62	\$100.00	\$44,217.62	0%
AV	4/22/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP837446696	\$35,052.72	\$990.00	\$34,062.72	3%
NB	5/17/2020 0:00	Lonestar 24HR Emergency	BCBS	UCR579M87607	\$17,946.39	\$2,487.66	\$15,458.73	14%
DAL	5/18/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA001194250	\$9,005.27	\$990.00	\$8,015.27	11%
SP	5/20/2020 0:00	Lonestar 24HR Emergency	BCBS	CPR953A67778	\$46,706.32	\$792.00	\$45,914.32	2%
LS	5/20/2020 0:00	Lonestar 24HR Emergency	BCBS	AEU845313864	\$43,934.52	\$2,413.60	\$41,520.92	5%
RG	6/5/2020 0:00	Lonestar 24HR Emergency	BCBS	ZG1925039431	\$32,496.44	\$1,628.25	\$30,868.19	5%
DG	6/5/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP840611362	\$43,776.28	\$512.13	\$43,264.15	1%
JM	6/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP830044366	\$43,249.56	\$990.00	\$42,259.56	2%
KS	6/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925101499	\$32,703.22	\$1,026.43	\$31,676.79	3%
PK	6/14/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN924440883	\$17,397.56	\$1,313.20	\$16,084.36	8%
CG	6/26/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP830268098	\$8,583.22	\$0.00	\$8,583.22	0%
PH	6/27/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA002908490	\$10,230.53	\$1,272.05	\$8,958.48	12%
TWT	6/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP835650593	\$8,806.78	\$415.36	\$8,391.42	5%
MT	7/21/2020 0:00	Lonestar 24HR Emergency	BCBS	XIBH31974382	\$5,724.70	\$790.00	\$4,934.70	14%
HW	8/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGZ826832924	\$8,516.01	\$0.00	\$8,516.01	0%
EB	8/30/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA012865410	\$10,708.86	\$552.04	\$10,156.82	5%
JG	7/8/2020 0:00	Lonestar 24HR Emergency	BCBS	DKQ00054046	\$25,759.22	\$0.00	\$25,759.22	0%
KD	7/15/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA012275710	\$16,985.04	\$2,045.53	\$14,939.51	12%
RA	7/17/2020 0:00	Lonestar 24HR Emergency	BCBS	CHF828995147	\$9,010.76	\$0.00	\$9,010.76	0%
JM	7/17/2020 0:00	Lonestar 24HR Emergency	BCBS	VEI925254888	\$9,250.16	\$696.91	\$8,553.25	8%
EM	7/18/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA013293880	\$14,453.38	\$2,042.12	\$12,411.26	14%
DY	7/20/2020 0:00	Lonestar 24HR Emergency	BCBS	OFV45574128C	\$6,451.47	\$799.56	\$5,651.91	12%
EC	7/23/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP820005163	\$6,618.99	\$0.00	\$6,618.99	0%
WF	7/23/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925181819	\$8,479.86	\$609.41	\$7,870.45	7%
BH	7/24/2020 0:00	Lonestar 24HR Emergency	BCBS	HDS000059611	\$11,705.69	\$0.00	\$11,705.69	0%
RS	7/24/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP841122353	\$9,730.34	\$801.09	\$8,929.25	8%
MT	7/24/2020 0:00	Lonestar 24HR Emergency	BCBS	XIBH31974382	\$42,968.05	\$916.27	\$42,051.78	2%
JS	7/25/2020 0:00	Lonestar 24HR Emergency	BCBS	YIE820253130	\$15,488.79	\$1,889.99	\$13,598.80	12%
LO	7/25/2020 0:00	Lonestar 24HR Emergency	BCBS	EPN903817941	\$11,861.89	\$1,150.36	\$10,711.53	10%
GD	7/30/2020 0:00	Lonestar 24HR Emergency	BCBS	DLG908900081	\$16,268.66	\$7,446.61	\$8,822.05	46%
BS	7/31/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP820070038	\$8,968.83	\$1,301.38	\$7,667.45	15%

TT	9/19/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP825227147		\$7,392.99	\$0.00	\$7,392.99		0%
AM	8/11/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP825151646		\$7,566.75	\$990.00	\$6,576.75		13%
MR	8/20/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP844348878		\$12,606.80	\$1,150.84	\$11,455.96		9%
LV	9/21/2020 0:00	Lonestar 24HR Emergency	BCBS	JEAO11553320		\$11,371.26	\$1,147.64	\$10,223.62		10%
SO	9/21/2020 0:00	Lonestar 24HR Emergency	BCBS	JEAO12054220		\$5,080.67	\$562.83	\$4,517.84		11%
SL	9/8/2020 0:00	Lonestar 24HR Emergency	BCBS	CQ835901588		\$17,619.40	\$2,046.20	\$15,573.20		12%
JEG	8/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP903429153		\$39,227.56	\$2,056.57	\$37,170.99		5%
SS	8/4/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823437328		\$6,188.45	\$990.00	\$5,198.45		16%
TS	8/3/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823731008		\$9,714.20	\$398.01	\$9,316.19		4%
MM	8/1/2020 0:00	Lonestar 24HR Emergency	BCBS	RUB820318496		\$17,867.07	\$1,392.06	\$16,475.01		8%
DP	8/3/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP828146291		\$10,063.77	\$592.06	\$9,471.71		6%
AA	8/29/2020 0:00	Lonestar 24HR Emergency	BCBS	VER924134294		\$5,198.00	\$0.00	\$5,198.00		0%
44	8/31/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN924657509		\$7,538.77	\$692.98	\$6,845.79		9%
DK	8/13/2020 0:00	Lonestar 24HR Emergency	BCBS	OGS201229549		\$9,149.62	\$708.66	\$8,440.96		8%
IDG	8/11/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP839852224		\$15,885.29	\$1,890.00	\$13,995.29		12%
CR	8/28/2020 0:00	Lonestar 24HR Emergency	BCBS	UTSOM39AC563		\$8,818.39	\$840.00	\$7,978.39		10%
CR	8/23/2020 0:00	Lonestar 24HR Emergency	BCBS	UTSOM39AC563		\$8,896.01	\$836.24	\$8,059.77		9%
CC	8/24/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP827798076		\$19,723.09	\$2,047.48	\$17,675.61		10%
3Q	8/23/2020 0:00	Lonestar 24HR Emergency	BCBS	UNR307M89807		\$15,925.51	\$2,956.00	\$12,969.51		19%
3H	8/17/2020 0:00	Lonestar 24HR Emergency	BCBS	VEL893485304		\$30,852.46	\$2,172.67	\$28,679.79		7%
DL	8/17/2020 0:00	Lonestar 24HR Emergency	BCBS	XDP313W05152		\$48,885.87	\$1,890.00	\$46,995.87		4%
SH	8/30/2020 0:00	Lonestar 24HR Emergency	BCBS	NMM830552168		\$27,768.59	\$990.00	\$26,778.59		4%
BR	9/20/2020 0:00	Lonestar 24HR Emergency	BCBS	UTS0C14YG4EC		\$14,838.87	\$1,152.43	\$13,686.44		8%
GD	9/21/2020 0:00	Lonestar 24HR Emergency	BCBS	DLG908900081		\$10,396.25	\$4,031.32	\$6,364.93		39%
PS	9/24/2020 0:00	Lonestar 24HR Emergency	BCBS	VEP925201357		\$9,690.17	\$152.26	\$9,537.91		2%
RI	8/22/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP849661332		\$39,228.72	\$1,160.54	\$38,068.18		3%
AC	9/15/2020 0:00	Lonestar 24HR Emergency	BCBS	DAQ816941389		\$8,493.21	\$792.00	\$7,701.21		9%
JM	8/31/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP830044366		\$42,294.59	\$2,057.11	\$40,237.48		5%
CK	9/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP903802084		\$5,828.90	\$990.00	\$4,838.90		17%
LH	6/10/2020 0:00	Lonestar 24HR Emergency	BCBS	HEB824972715		\$5,196.76	\$226.82	\$4,969.94		4%
NMS	9/15/2020 0:00	Lonestar 24HR Emergency	BCBS	FPA4133800		\$6,919.88	\$740.00	\$6,179.88		11%
SS	9/8/2020 0:00	Lonestar 24HR Emergency	BCBS	ONAAN7221431		\$5,150.66	\$580.08	\$4,570.58		11%
WG	9/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821353055		\$30,769.79	\$2,053.51	\$28,716.28		7%
UF	9/10/2020 0:00	Lonestar 24HR Emergency	BCBS	KH1363M98235		\$5,377.00	\$966.98	\$4,410.02		18%
AF	9/10/2020 0:00	Lonestar 24HR Emergency	BCBS	SGA829332532		\$8,517.84	\$1,141.77	\$7,376.07		13%
BH	10/3/2020 0:00	Lonestar 24HR Emergency	BCBS	VER925332741		\$51,572.96	\$1,989.81	\$49,583.15		4%

EG	9/12/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP903429153	\$52,572.71	\$1,161.62	\$51,411.09	2%
KL	9/12/2020 0:00	Lonestar 24HR Emergency	BCBS	S2G827296108	\$5,381.78	\$693.02	\$4,688.76	13%
JM	9/14/2020 0:00	Lonestar 24HR Emergency	BCBS	INE467534634036	\$8,462.08	\$505.64	\$7,956.44	6%
KC	9/14/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP838089030	\$40,962.66	\$1,160.47	\$39,802.19	3%
GS	9/16/2020 0:00	Lonestar 24HR Emergency	BCBS	T2U845336055	\$9,752.34	\$765.05	\$8,987.29	8%
MP	9/20/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823487170	\$6,937.83	\$0.00	\$6,937.83	0%
RG	9/20/2020 0:00	Lonestar 24HR Emergency	BCBS	ZG1925039431	\$22,385.74	\$2,149.26	\$20,236.48	10%
JF	10/4/2020 0:00	Lonestar 24HR Emergency	BCBS	TOAAN1304860	\$11,269.26	\$3,062.21	\$8,207.05	27%
NC-W	9/24/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823730822	\$5,855.00	\$990.00	\$4,865.00	17%
MA	9/27/2020 0:00	Lonestar 24HR Emergency	BCBS	ZG2830699807	\$44,144.97	\$2,160.58	\$41,984.39	5%
KP	9/30/2020 0:00	Lonestar 24HR Emergency	BCBS	ET826968832	\$10,326.15	\$692.07	\$9,634.08	7%
PS	10/8/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925097975	\$15,415.65	\$0.00	\$15,415.65	0%
MS	9/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN924150698	\$9,790.34	\$262.79	\$9,527.55	3%
AF	9/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925258727	\$43,047.08	\$2,164.28	\$40,882.80	5%
MW	10/1/2020 0:00	Lonestar 24HR Emergency	BCBS	HEB849819633	\$8,932.61	\$552.09	\$8,380.52	6%
JV	10/1/2020 0:00	Lonestar 24HR Emergency	BCBS	RUB820807175	\$8,321.61	\$0.00	\$8,321.61	0%
LM	10/2/2020 0:00	Lonestar 24HR Emergency	BCBS	HEB847511948	\$13,053.19	\$370.73	\$12,682.46	3%
CB	10/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP839095492	\$10,471.82	\$367.37	\$10,104.45	4%
DC	10/2/2020 0:00	Lonestar 24HR Emergency	BCBS	T2U844847918	\$6,266.79	\$100.80	\$6,165.99	2%
CM	10/3/2020 0:00	Lonestar 24HR Emergency	BCBS	XGS0971834787	\$5,351.00	\$955.00	\$4,396.00	18%
AL	10/6/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP824801173	\$39,423.19	\$1,160.44	\$38,262.75	3%
SR	7/1/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925337660	\$27,826.06	\$0.00	\$27,826.06	0%
CF	10/12/2020 0:00	Lonestar 24HR Emergency	BCBS	RUB840320303	\$11,035.68	\$1,146.86	\$9,888.82	10%
HR	8/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP836426827	\$14,588.25	\$1,151.75	\$13,436.50	8%
JW	8/26/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA007776700	\$15,312.38	\$1,590.00	\$13,722.38	10%
MR	9/8/2020 0:00	Lonestar 24HR Emergency	BCBS	CW1823797666	\$56,850.51	\$1,890.00	\$54,960.51	3%
TW	11/1/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN925111661	\$8,874.81	\$167.20	\$8,707.61	2%
SH	11/1/2020 0:00	Lonestar 24HR Emergency	BCBS	H2G836715024	\$11,357.54	\$1,890.00	\$9,467.54	17%
MC	11/2/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821944225	\$7,898.76	\$733.57	\$7,165.19	9%
BH	11/2/2020 0:00	Lonestar 24HR Emergency	BCBS	VER925332741	\$65,237.64	\$0.00	\$65,237.64	0%
RN	11/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP823920080	\$5,438.07	\$0.00	\$5,438.07	0%
AS	11/13/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP84492817	\$8,350.79	\$1,089.26	\$7,261.53	13%
SG	11/13/2020 0:00	Lonestar 24HR Emergency	BCBS	X2HWO1342554	\$6,621.79	\$746.35	\$5,875.44	11%
RM	11/4/2020 0:00	Lonestar 24HR Emergency	BCBS	VER925194767	\$36,237.93	\$2,154.86	\$34,083.07	6%
EA	11/5/2020 0:00	Lonestar 24HR Emergency	BCBS	WAG82822202	\$57,768.69	\$0.00	\$57,768.69	0%
JPO	11/6/2020 0:00	Lonestar 24HR Emergency	BCBS	JEA012205320	\$7,082.76	\$1,140.54	\$5,942.22	16%



TU	11/16/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP824795279		\$9,951.03	\$1,272.03	\$8,679.00	13%
JB	11/21/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN924918285		\$52,575.63	\$2,157.92	\$50,417.71	4%
KL	11/17/2020 0:00	Lonestar 24HR Emergency	BCBS	S2G827296108		\$16,709.10	\$1,170.49	\$15,538.61	7%
JG	11/11/2020 0:00	Lonestar 24HR Emergency	BCBS	CTRAN4952417		\$31,533.19	\$1,890.00	\$29,643.19	6%
CP	11/16/2020 0:00	Lonestar 24HR Emergency	BCBS	INE925125759524		\$8,923.00	\$0.00	\$8,923.00	0%
WV	11/12/2020 0:00	Lonestar 24HR Emergency	BCBS	RCI604W00237		\$47,139.73	\$1,890.00	\$45,249.73	4%
RL	11/17/2020 0:00	Lonestar 24HR Emergency	BCBS	IVV123906972001		\$31,129.07	\$1,650.80	\$29,478.27	5%
DD	11/18/2020 0:00	Lonestar 24HR Emergency	BCBS	ZSK128858130001		\$47,360.13	\$1,890.00	\$45,470.13	4%
MM	11/23/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP839794338		\$8,842.58	\$1,145.41	\$7,697.17	13%
KW	11/16/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821537277		\$22,230.66	\$1,890.00	\$20,340.66	9%
NOV	11/20/2020 0:00	Lonestar 24HR Emergency	BCBS	NLT840480674		\$41,322.73	\$2,056.78	\$39,265.95	5%
JB	11/26/2020 0:00	Lonestar 24HR Emergency	BCBS	B5E80241593100		\$18,676.37	\$1,890.00	\$16,786.37	10%
WV	11/27/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP825720611		\$8,872.81	\$990.00	\$7,882.81	11%
VPAP	11/22/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGA838553369		\$25,176.31	\$1,890.00	\$23,286.31	8%
PT	11/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP831866962		\$46,057.88	\$1,890.00	\$44,167.88	4%
ST	12/2/2020 0:00	Lonestar 24HR Emergency	BCBS	JEAO11788350		\$11,885.20	\$1,281.48	\$10,603.72	11%
JRR	12/18/2020 0:00	Lonestar 24HR Emergency	BCBS	AQT60168142903		\$10,732.54	\$333.62	\$10,398.92	3%
ENB	11/15/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP834958683		\$14,060.81	\$606.28	\$13,454.53	4%
PTP	12/3/2020 0:00	Lonestar 24HR Emergency	BCBS	T25845434740		\$49,728.64	\$2,165.57	\$47,563.07	4%
RRP	12/5/2020 0:00	Lonestar 24HR Emergency	BCBS	TEA806518433		\$6,111.56	\$791.28	\$5,320.28	13%
RR	11/30/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821086700		\$9,139.82	\$990.00	\$8,149.82	11%
CS	12/2/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP830902199		\$10,454.65	\$1,146.83	\$9,307.82	11%
RR	12/4/2020 0:00	Lonestar 24HR Emergency	BCBS	KIH944W05352		\$56,299.03	\$11,002.00	\$45,297.03	20%
REG	9/8/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP903429153		\$46,447.23	\$2,057.59	\$44,389.64	4%
KG	12/8/2020 0:00	Lonestar 24HR Emergency	BCBS	S2G827296108		\$12,913.40	\$0.00	\$12,913.40	0%
RR	10/13/2020 0:00	Lonestar 24HR Emergency	BCBS	TF2820355420		\$34,664.38	\$0.00	\$34,664.38	0%
IT	10/13/2020 0:00	Lonestar 24HR Emergency	BCBS	YPI10278065500		\$38,615.42	\$0.00	\$38,615.42	0%
JG	10/14/2020 0:00	Lonestar 24HR Emergency	BCBS	T2S848455938		\$32,702.79	\$2,153.49	\$30,549.30	7%
AM	12/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP828242960		\$15,648.61	\$671.58	\$14,977.03	4%
JB	12/3/2020 0:00	Lonestar 24HR Emergency	BCBS	VMYH27634700		\$28,125.57	\$1,890.00	\$26,235.57	7%
JG	12/12/2020 0:00	Lonestar 24HR Emergency	BCBS	GAP841W05978		\$50,114.04	\$1,891.79	\$48,222.25	4%
LF	12/13/2020 0:00	Lonestar 24HR Emergency	BCBS	AER831018916		\$8,252.65	\$0.00	\$8,252.65	0%
PT	12/15/2020 0:00	Lonestar 24HR Emergency	BCBS	DGR12383672001		\$12,105.56	\$0.00	\$12,105.56	0%
WV	12/4/2020 0:00	Lonestar 24HR Emergency	BCBS	VER925097875		\$6,765.32	\$604.80	\$6,160.52	9%
CM	12/10/2020 0:00	Lonestar 24HR Emergency	BCBS	PYH842892555		\$8,878.49	\$0.00	\$8,878.49	0%
LM	12/21/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP828242960		\$5,407.70	\$518.02	\$4,889.68	10%

BW	12/18/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP826831285		\$13,018.51	\$0.00	\$13,018.51	0%
KC	12/10/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP838089030		\$35,085.97	\$2,055.10	\$33,030.87	6%
LC	11/22/2020 0:00	Lonestar 24HR Emergency	BCBS	ZG1925287309		\$59,149.37	\$701.11	\$58,448.26	1%
HC	12/17/2020 0:00	Lonestar 24HR Emergency	BCBS	R59052925		\$38,014.73	\$12,017.73	\$25,997.00	32%
LW	12/5/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP832412139		\$14,497.07	\$2,042.19	\$12,454.88	14%
SO	12/10/2020 0:00	Lonestar 24HR Emergency	BCBS	T2U6845130548		\$41,638.40	\$2,368.87	\$39,269.53	6%
RF	11/14/2020 0:00	Lonestar 24HR Emergency	BCBS	ZG1925084901		\$34,475.36	\$869.22	\$33,606.14	3%
GW	12/27/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821537277		\$12,655.15	\$1,432.08	\$11,223.07	11%
GH	12/28/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP828910913		\$12,900.13	\$834.04	\$12,066.09	6%
CW	12/28/2020 0:00	Lonestar 24HR Emergency	BCBS	T2U825681774		\$14,562.14	\$0.00	\$14,562.14	0%
LI	12/27/2020 0:00	Lonestar 24HR Emergency	BCBS	ADM823303213		\$5,599.46	\$882.14	\$4,717.32	16%
LH	12/27/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP830370375		\$5,825.00	\$990.00	\$4,835.00	17%
AG	12/5/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP840888207		\$7,317.00	\$0.00	\$7,317.00	0%
DJL	12/19/2020 0:00	Lonestar 24HR Emergency	BCBS	R58897295		\$42,553.18	\$15,219.74	\$27,333.44	36%
LH	12/21/2020 0:00	Lonestar 24HR Emergency	BCBS	OFY65359633C		\$7,764.99	\$911.71	\$6,853.28	12%
RO	12/25/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP820463087		\$60,457.06	\$1,032.12	\$59,424.94	2%
CW	1/12/2021 0:00	Lonestar 24HR Emergency	BCBS	Z9F998610622		\$43,326.42	\$1,698.55	\$41,627.87	4%
KL	12/23/2020 0:00	Lonestar 24HR Emergency	BCBS	LYY9504084CH		\$14,922.83	\$1,410.24	\$13,512.59	9%
WW	2/1/2021 0:00	Lonestar 24HR Emergency	BCBS	WLC830585762		\$9,989.56	\$2,031.90	\$7,957.66	20%
RA	1/10/2021 0:00	Lonestar 24HR Emergency	BCBS	UCR296M87612		\$6,481.25	\$1,382.19	\$5,099.06	21%
AV	1/1/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP824965962		\$10,193.18	\$0.00	\$10,193.18	0%
AG	1/1/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925478323		\$42,472.31	\$3,220.66	\$39,251.65	8%
AB	1/1/2021 0:00	Lonestar 24HR Emergency	BCBS	TVGT00276789		\$9,185.79	\$552.03	\$8,633.76	6%
JF	1/1/2021 0:00	Lonestar 24HR Emergency	BCBS	LHX849126390		\$7,235.79	\$792.03	\$6,443.76	11%
TL	1/4/2021 0:00	Lonestar 24HR Emergency	BCBS	JQZPT2894561		\$10,862.31	\$1,565.00	\$9,297.31	14%
LC	1/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP823156363		\$29,004.15	\$1,890.00	\$27,114.15	7%
RH	12/30/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP824858476		\$7,099.79	\$990.00	\$6,109.79	14%
RP	1/1/2021 0:00	Lonestar 24HR Emergency	BCBS	PDS819111440		\$40,348.57	\$2,040.13	\$38,308.44	5%
JM	1/2/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP834324527		\$6,354.80	\$0.00	\$6,354.80	0%
MY	12/29/2020 0:00	Lonestar 24HR Emergency	BCBS	TVGT00062315		\$7,673.43	\$0.00	\$7,673.43	0%
JM	12/7/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP828038772		\$16,594.63	\$1,890.00	\$14,704.63	11%
OF	1/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP842828978		\$35,974.78	\$1,890.00	\$34,084.78	5%
LD	1/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP822763560		\$16,041.94	\$0.00	\$16,041.94	0%
MR	1/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925345917		\$32,004.32	\$2,887.54	\$29,116.78	9%
DR	1/6/2021 0:00	Lonestar 24HR Emergency	BCBS	WAG828922202		\$33,686.16	\$13,634.74	\$20,051.42	40%
DD	1/6/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP828863321		\$11,768.36	\$1,119.52	\$10,648.84	10%

KB	1/6/2021 0:00	Lonestar 24HR Emergency	BCBS	ADN427M74964	\$36,465.27	\$90.00	\$36,375.27	0%
SW	12/28/2020 0:00	Lonestar 24HR Emergency	BCBS	HEB820073851	\$32,754.47	\$1,283.01	\$31,471.46	4%
EK	1/7/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925148775	\$39,149.96	\$0.00	\$39,149.96	0%
KR	1/8/2021 0:00	Lonestar 24HR Emergency	BCBS	YUQ927724885	\$46,407.95	\$1,890.01	\$44,517.94	4%
CW	1/9/2021 0:00	Lonestar 24HR Emergency	BCBS	Z9R998610622	\$14,571.85	\$1,715.45	\$12,856.40	12%
SF	1/11/2021 0:00	Lonestar 24HR Emergency	BCBS	S6A829332532	\$16,083.13	\$1,221.33	\$14,861.80	8%
JR	1/11/2021 0:00	Lonestar 24HR Emergency	BCBS	AQI60333763602	\$27,777.51	\$1,547.77	\$26,229.74	6%
JL	1/16/2021 0:00	Lonestar 24HR Emergency	BCBS	TXW721004587	\$8,417.76	\$472.05	\$7,945.71	6%
GR	12/23/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGN923842856	\$11,259.06	\$785.91	\$10,473.15	7%
MM	1/13/2021 0:00	Lonestar 24HR Emergency	BCBS	RUB822031890	\$39,678.69	\$2,056.63	\$37,622.06	5%
AF	1/21/2021 0:00	Lonestar 24HR Emergency	BCBS	PRH303W07677	\$6,108.00	\$1,063.68	\$5,044.32	17%
CA	1/14/2021 0:00	Lonestar 24HR Emergency	BCBS	UNR762A72020	\$30,434.43	\$11,026.84	\$19,407.59	36%
LE	1/14/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP903268086	\$5,700.00	\$364.64	\$5,335.36	6%
JY	1/15/2021 0:00	Lonestar 24HR Emergency	BCBS	S5U925151443	\$31,312.81	\$2,074.11	\$29,238.70	7%
WO	1/15/2021 0:00	Lonestar 24HR Emergency	BCBS	T2G925439521	\$49,135.32	\$2,403.16	\$46,732.16	5%
JL	1/14/2021 0:00	Lonestar 24HR Emergency	BCBS	S2G827296108	\$24,110.38	\$1,125.02	\$22,985.36	5%
TS	1/20/2021 0:00	Lonestar 24HR Emergency	BCBS	VEL924081498	\$14,506.51	\$0.00	\$14,506.51	0%
BB	1/21/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP824112836	\$29,641.73	\$2,065.00	\$27,576.73	7%
MU	1/21/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP823775520	\$8,729.62	\$1,690.00	\$7,039.62	19%
JO	1/23/2021 0:00	Lonestar 24HR Emergency	BCBS	P2K015011419	\$47,864.69	\$0.00	\$47,864.69	0%
SY	1/24/2021 0:00	Lonestar 24HR Emergency	BCBS	H4W10101382C	\$8,450.56	\$470.63	\$7,979.93	6%
BH	1/27/2021 0:00	Lonestar 24HR Emergency	BCBS	VER925332741	\$49,153.69	\$2,241.49	\$46,912.20	5%
JO	1/26/2021 0:00	Lonestar 24HR Emergency	BCBS	P2K015011419	\$42,571.31	\$0.00	\$42,571.31	0%
DT	1/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP837125596	\$10,433.77	\$0.00	\$10,433.77	0%
JLH	1/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP830398020	\$37,217.14	\$0.00	\$37,217.14	0%
CW	1/26/2021 0:00	Lonestar 24HR Emergency	BCBS	Z9R998610622	\$35,306.50	\$1,890.00	\$33,416.50	5%
JC	1/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ME837711830	\$39,901.88	\$1,890.00	\$38,011.88	5%
AJ	1/28/2021 0:00	Lonestar 24HR Emergency	BCBS	SUIAN960223	\$51,234.35	\$7,261.44	\$43,972.91	14%
AJ	1/28/2021 0:00	Lonestar 24HR Emergency	BCBS	XUP202834699	\$39,402.57	\$1,513.84	\$37,888.73	4%
DV	1/29/2021 0:00	Lonestar 24HR Emergency	BCBS	UPX825568738	\$8,381.81	\$792.05	\$7,589.76	9%
WF	1/29/2021 0:00	Lonestar 24HR Emergency	BCBS	T2G925501029	\$35,996.31	\$2,238.67	\$33,757.64	6%
AY	1/29/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP824148673	\$28,708.78	\$2,053.03	\$26,655.75	7%
TL	1/24/2021 0:00	Lonestar 24HR Emergency	BCBS	AQI603235815	\$7,340.03	\$168.55	\$7,171.48	2%
DY	1/30/2021 0:00	Lonestar 24HR Emergency	BCBS	OY45574128C	\$14,221.84	\$0.00	\$14,221.84	0%
RG	1/31/2021 0:00	Lonestar 24HR Emergency	BCBS	ZG1925039431	\$11,862.51	\$740.75	\$11,121.76	6%
CF	2/2/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN923799066	\$51,135.85	\$2,323.16	\$48,812.69	5%



IP	2/5/2021 0:00	Lonestar 24HR Emergency	BCBS	T3X840374094		\$11,964.37	\$807.33	\$11,157.04	7%
TD	2/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN924430689		\$12,610.36	\$415.12	\$12,195.24	3%
TB	2/5/2021 0:00	Lonestar 24HR Emergency	BCBS	DZV\AN8758921		\$7,561.81	\$895.94	\$6,665.87	12%
TOC	2/7/2021 0:00	Lonestar 24HR Emergency	BCBS	NLT825950634		\$7,551.79	\$1,611.03	\$5,940.76	21%
TOC	2/6/2021 0:00	Lonestar 24HR Emergency	BCBS	RUB835951354		\$13,180.59	\$1,218.07	\$11,962.52	9%
TOC	2/8/2021 0:00	Lonestar 24HR Emergency	BCBS	S6A829332532		\$5,527.78	\$640.00	\$4,887.78	12%
TOC	2/10/2021 0:00	Lonestar 24HR Emergency	BCBS	YAO869175236M		\$49,780.08	\$1,370.11	\$48,409.97	3%
TOC	2/10/2021 0:00	Lonestar 24HR Emergency	BCBS	MOV50007692601		\$40,612.29	\$1,360.27	\$39,252.02	3%
TOC	12/6/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP83749780		\$30,364.14	\$1,841.76	\$28,522.38	6%
TOC	12/26/2020 0:00	Lonestar 24HR Emergency	BCBS	FNA837607626		\$34,764.47	\$2,055.15	\$32,709.32	6%
TOC	10/2/2020 0:00	Lonestar 24HR Emergency	BCBS	CHF825042631		\$5,309.49	\$1,274.74	\$4,034.75	24%
TOC	10/30/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGI925073635		\$17,260.00	\$0.00	\$17,260.00	0%
TOC	2/18/2021 0:00	Lonestar 24HR Emergency	BCBS	T2U837130127		\$51,373.23	\$2,074.11	\$49,299.12	4%
TOC	2/12/2021 0:00	Lonestar 24HR Emergency	BCBS	AQT60207798301		\$19,216.88	\$1,370.80	\$17,846.08	7%
TOC	2/12/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925255204		\$13,974.31	\$704.41	\$13,269.90	5%
TOC	2/18/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP82104851		\$6,845.55	\$0.00	\$6,845.55	0%
TOC	2/19/2021 0:00	Lonestar 24HR Emergency	BCBS	FKF820M97565		\$11,501.55	\$0.00	\$11,501.55	0%
TOC	2/19/2021 0:00	Lonestar 24HR Emergency	BCBS	UPX825568738		\$8,785.36	\$874.58	\$7,910.78	10%
TOC	2/20/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB840730127		\$8,089.00	\$370.66	\$7,718.34	5%
TOC	2/20/2021 0:00	Lonestar 24HR Emergency	BCBS	VAV485W06506		\$8,695.00	\$2,858.43	\$5,836.57	33%
TOC	2/22/2021 0:00	Lonestar 24HR Emergency	BCBS	JEA010301340		\$35,188.31	\$2,055.40	\$33,132.91	6%
TOC	2/23/2021 0:00	Lonestar 24HR Emergency	BCBS	TYGT00566403		\$10,535.56	\$552.06	\$9,983.50	5%
TOC	2/24/2021 0:00	Lonestar 24HR Emergency	BCBS	ZG7826832924		\$8,998.64	\$0.00	\$8,998.64	0%
TOC	2/24/2021 0:00	Lonestar 24HR Emergency	BCBS	AQT603196505		\$8,435.53	\$585.17	\$7,850.36	7%
TOC	1/17/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP831587922		\$36,200.36	\$2,055.18	\$34,145.18	6%
TOC	2/25/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP830686080		\$5,113.76	\$1,272.26	\$3,841.50	25%
TOC	2/25/2021 0:00	Lonestar 24HR Emergency	BCBS	AIJ984M87172		\$7,767.73	\$2,046.00	\$5,721.73	26%
TOC	2/27/2021 0:00	Lonestar 24HR Emergency	BCBS	T2S842141490		\$16,074.89	\$0.00	\$16,074.89	0%
TOC	2/27/2021 0:00	Lonestar 24HR Emergency	BCBS	VEL925069357		\$34,974.69	\$2,283.16	\$32,691.53	7%
TOC	2/28/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP925362605		\$51,569.98	\$2,074.11	\$49,495.87	4%
TOC	3/10/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP829583147		\$12,102.62	\$0.00	\$12,102.62	0%
TOC	12/24/2020 0:00	Lonestar 24HR Emergency	BCBS	ZGP821376043		\$17,348.89	\$1,640.00	\$15,708.89	9%
TOC	3/3/2021 0:00	Lonestar 24HR Emergency	BCBS	INE467534634036		\$20,795.25	\$1,740.00	\$19,055.25	8%
TOC	3/4/2021 0:00	Lonestar 24HR Emergency	BCBS	INE252886693576		\$12,522.03	\$1,740.00	\$10,782.03	14%
TOC	3/4/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP821395906		\$6,483.77	\$686.92	\$5,796.85	11%
TOC	3/4/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925111661		\$9,931.79	\$0.00	\$9,931.79	0%

JY	3/5/2021 0:00	Lonestar 24HR Emergency	BCBS	SSU925151443	\$44,222.51	\$2,074.11	\$42,148.40	5%
MC	3/6/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP924851631	\$12,188.81	\$583.50	\$11,605.31	5%
RP	3/7/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP924117238	\$5,587.78	\$1,134.00	\$4,453.78	20%
EO	3/7/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP924741769	\$5,277.00	\$720.59	\$4,556.41	14%
GVD	3/8/2021 0:00	Lonestar 24HR Emergency	BCBS	CWT829035909	\$9,565.56	\$1,690.00	\$7,875.56	18%
RB	3/8/2021 0:00	Lonestar 24HR Emergency	BCBS	AAE463W06423	\$6,200.00	\$642.00	\$5,558.00	10%
CC	3/8/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP834661025	\$14,775.29	\$0.00	\$14,775.29	0%
TC	3/9/2021 0:00	Lonestar 24HR Emergency	BCBS	JEA013313890	\$11,725.32	\$1,272.06	\$10,453.26	11%
BJR	3/9/2021 0:00	Lonestar 24HR Emergency	BCBS	VEI924181428	\$11,538.80	\$1,073.42	\$10,465.38	9%
CF	3/10/2021 0:00	Lonestar 24HR Emergency	BCBS	EWM694M74643	\$48,115.18	\$1,890.00	\$46,225.18	4%
PL	3/11/2021 0:00	Lonestar 24HR Emergency	BCBS	AZY79989389C	\$46,934.39	\$5,327.62	\$41,606.77	11%
JM	3/11/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP830044366	\$48,104.18	\$1,421.04	\$46,683.14	3%
CP	3/12/2021 0:00	Lonestar 24HR Emergency	BCBS	JHG900537795	\$52,782.38	\$0.00	\$52,782.38	0%
JA	3/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925411670	\$7,011.58	\$0.00	\$7,011.58	0%
ST	3/13/2021 0:00	Lonestar 24HR Emergency	BCBS	VEI925069357	\$39,975.39	\$2,074.11	\$37,901.28	5%
TC	3/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP827268529	\$15,898.54	\$1,273.52	\$14,625.02	8%
LB	3/14/2021 0:00	Lonestar 24HR Emergency	BCBS	ZG1924113846	\$40,417.07	\$2,338.16	\$38,078.91	6%
DM	12/9/2020 0:00	Lonestar 24HR Emergency	BCBS	AQT603261727	\$41,016.88	\$1,178.03	\$39,838.85	3%
TD	2/7/2021 0:00	Lonestar 24HR Emergency	BCBS	T2U839159423	\$38,344.51	\$777.09	\$37,567.42	2%
TD	3/15/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN924430689	\$5,300.78	\$587.99	\$4,712.79	11%
FE	2/28/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925418946	\$47,688.61	\$0.00	\$47,688.61	0%
MMD	2/12/2021 0:00	Lonestar 24HR Emergency	BCBS	T2S838536185	\$7,500.00	\$0.00	\$7,500.00	0%
JIB	12/29/2020 0:00	Lonestar 24HR Emergency	BCBS	VMAH30404819	\$38,382.04	\$1,860.00	\$36,522.04	5%
KG	3/19/2021 0:00	Lonestar 24HR Emergency	BCBS	NLT826955068	\$6,966.20	\$801.06	\$6,165.14	11%
SQ	3/19/2021 0:00	Lonestar 24HR Emergency	BCBS	SJX46007836361	\$13,653.57	\$842.06	\$12,811.51	6%
KW	3/19/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP821537277	\$15,228.60	\$1,084.59	\$14,144.01	7%
KM	3/19/2021 0:00	Lonestar 24HR Emergency	BCBS	WMW18233589W	\$18,609.44	\$1,890.00	\$16,719.44	10%
RR	1/6/2021 0:00	Lonestar 24HR Emergency	BCBS	TXW506001369	\$11,611.57	\$1,512.05	\$10,099.52	13%
EU	3/22/2021 0:00	Lonestar 24HR Emergency	BCBS	WDD15621122W	\$43,487.87	\$1,890.00	\$41,597.87	4%
JIB	3/23/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN924918285	\$52,137.03	\$2,241.99	\$49,895.04	4%
JG	3/23/2021 0:00	Lonestar 24HR Emergency	BCBS	CTRAN4952417	\$42,167.14	\$3,279.33	\$38,887.81	8%
AR	3/25/2021 0:00	Lonestar 24HR Emergency	BCBS	NOT644W00229	\$8,803.80	\$990.00	\$7,813.80	11%
LW	1/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP826437906	\$7,620.55	\$1,142.27	\$6,478.28	15%
BC	1/9/2021 0:00	Lonestar 24HR Emergency	BCBS	YUQ947064658	\$38,689.66	\$1,890.01	\$36,799.65	5%
SW	1/11/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB820073851	\$34,058.01	\$1,585.79	\$32,472.22	5%
MD	1/15/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB831351329	\$57,383.01	\$1,476.23	\$55,906.78	3%



KC	2/28/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP839039429		\$37,963.78	\$1,890.00	\$36,073.78	5%
WG	2/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP845971861		\$51,487.55	\$0.00	\$51,487.55	0%
TM	3/9/2021 0:00	Lonestar 24HR Emergency	BCBS	YUQ927864716		\$34,938.53	\$234.52	\$34,704.01	1%
LCW	1/21/2021 0:00	Lonestar 24HR Emergency	BCBS	Z9R998610622		\$49,971.97	\$3,780.00	\$46,191.97	8%
BR	3/26/2021 0:00	Lonestar 24HR Emergency	BCBS	NOT644W00229		\$6,250.24	\$785.87	\$5,464.37	13%
DOG	3/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP839852224		\$45,789.77	\$1,890.00	\$43,899.77	4%
GC	3/28/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB849275240		\$5,834.71	\$456.78	\$5,377.93	8%
BS	3/29/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP835819299		\$7,380.45	\$0.00	\$7,380.45	0%
JR	3/30/2021 0:00	Lonestar 24HR Emergency	BCBS	XUP200389346		\$14,516.55	\$585.05	\$13,931.50	4%
LV	3/31/2021 0:00	Lonestar 24HR Emergency	BCBS	JEAO09155400		\$44,869.82	\$1,890.00	\$42,979.82	4%
HL	3/31/2021 0:00	Lonestar 24HR Emergency	BCBS	VAD921M92710		\$39,444.27	\$1,890.00	\$37,554.27	5%
EM	4/1/2021 0:00	Lonestar 24HR Emergency	BCBS	NOT772M86969		\$19,588.85	\$2,659.03	\$16,929.82	14%
MP	4/3/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925397556		\$25,395.14	\$2,074.11	\$23,321.03	8%
LF	3/11/2021 0:00	Lonestar 24HR Emergency	BCBS	AEX825500941		\$12,000.53	\$990.00	\$11,010.53	8%
LD	12/17/2020 0:00	Lonestar 24HR Emergency	BCBS	CHF824738633		\$5,984.00	\$684.02	\$5,299.98	11%
AC	12/17/2020 0:00	Lonestar 24HR Emergency	BCBS	ECG200M79260		\$11,774.79	\$1,701.00	\$10,073.79	14%
BE	3/19/2021 0:00	Lonestar 24HR Emergency	BCBS	RS9782910		\$39,409.92	\$0.00	\$39,409.92	0%
CK	3/31/2021 0:00	Lonestar 24HR Emergency	BCBS	CWT827171306		\$10,889.88	\$0.00	\$10,889.88	0%
KT	4/9/2021 0:00	Lonestar 24HR Emergency	BCBS	CPR479A67509		\$14,622.31	\$1,890.00	\$12,732.31	13%
CH	4/11/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP828275557		\$16,970.35	\$1,790.00	\$15,180.35	11%
IG	4/11/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP903374026		\$12,131.02	\$2,037.74	\$10,093.28	17%
JS	4/11/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP849940275		\$6,024.56	\$371.29	\$5,653.27	6%
BB	4/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP821048251		\$17,045.57	\$1,890.00	\$15,155.57	11%
FM	4/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925342241		\$38,368.93	\$2,074.11	\$36,294.82	5%
EG	4/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP903429153		\$39,254.84	\$2,056.12	\$37,198.72	5%
MD	1/22/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP841101612		\$45,783.02	\$2,065.00	\$43,718.02	5%
RW	4/13/2021 0:00	Lonestar 24HR Emergency	BCBS	JXA011875890		\$9,336.57	\$552.07	\$8,784.50	6%
SP	4/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925066478		\$6,119.55	\$52.52	\$6,067.03	1%
BA	4/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP851083276		\$53,632.84	\$1,890.00	\$51,742.84	4%
BO	4/4/2021 0:00	Lonestar 24HR Emergency	BCBS	UCR734M87618		\$22,097.55	\$3,302.22	\$18,795.33	15%
MK	4/16/2021 0:00	Lonestar 24HR Emergency	BCBS	JEAO10965980		\$5,575.78	\$114.03	\$5,461.75	2%
JC	4/18/2021 0:00	Lonestar 24HR Emergency	BCBS	AQI603207332		\$10,433.32	\$0.00	\$10,433.32	0%
CH	4/14/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP828275557		\$16,314.08	\$1,790.00	\$14,524.08	11%
KL	4/16/2021 0:00	Lonestar 24HR Emergency	BCBS	VER925337837		\$48,131.78	\$0.00	\$48,131.78	0%
JB	4/19/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN924918285		\$37,283.51	\$2,363.90	\$34,919.61	6%
CS	4/20/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGZ826734504		\$5,772.00	\$0.00	\$5,772.00	0%

MG	4/23/2021 0:00	lonestar 24HR Emergency	BCBS	GAP739W073551		\$7,508.43	\$791.12	\$6,717.31	11%
CE	4/21/2021 0:00	lonestar 24HR Emergency	BCBS	CWT826142309		\$38,547.31	\$2,056.25	\$36,491.06	5%
RW	4/20/2021 0:00	lonestar 24HR Emergency	BCBS	AQT603571735		\$15,287.45	\$2,040.34	\$13,247.11	13%
CC	4/25/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP849882567		\$6,270.00	\$588.01	\$5,681.99	9%
SG	4/25/2021 0:00	lonestar 24HR Emergency	BCBS	NLT835669660		\$13,842.64	\$827.41	\$13,015.23	6%
MM	4/26/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP903624052		\$6,736.85	\$792.05	\$5,944.80	12%
SS	4/24/2021 0:00	lonestar 24HR Emergency	BCBS	YUQ925085308		\$31,698.06	\$1,889.97	\$29,808.09	6%
CG	4/24/2021 0:00	lonestar 24HR Emergency	BCBS	XUP200582274		\$5,486.40	\$676.96	\$4,809.44	12%
NB	4/26/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP824382184		\$8,677.76	\$1,432.03	\$7,245.73	17%
CG	4/16/2021 0:00	lonestar 24HR Emergency	BCBS	UTS0597CK49L		\$46,707.51	\$1,890.00	\$44,817.51	4%
IF	4/27/2021 0:00	lonestar 24HR Emergency	BCBS	KH1363M98235		\$5,097.00	\$1,099.74	\$3,997.26	22%
KC	9/21/2020 0:00	lonestar 24HR Emergency	BCBS	ZGN925371110		\$10,689.53	\$0.00	\$10,689.53	0%
SL	4/26/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP903255446		\$5,878.49	\$712.04	\$5,166.45	12%
MA	5/1/2021 0:00	lonestar 24HR Emergency	BCBS	ZGN925198440		\$10,753.03	\$0.00	\$10,753.03	0%
AM	5/6/2021 0:00	lonestar 24HR Emergency	BCBS	T2U831718174		\$14,669.14	\$0.00	\$14,669.14	0%
BH	5/4/2021 0:00	lonestar 24HR Emergency	BCBS	ZGN925408963		\$14,323.29	\$931.27	\$13,392.02	7%
HN	5/4/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP825575525		\$38,812.92	\$2,055.01	\$36,757.91	5%
TE	5/5/2021 0:00	lonestar 24HR Emergency	BCBS	VEI923948304		\$5,764.76	\$600.36	\$5,164.40	10%
MP	5/9/2021 0:00	lonestar 24HR Emergency	BCBS	HEB837370751		\$16,454.06	\$1,272.06	\$15,182.00	8%
NC	5/8/2021 0:00	lonestar 24HR Emergency	BCBS	TFD801173185		\$5,923.79	\$0.00	\$5,923.79	0%
AH	5/7/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP841170856		\$12,243.64	\$1,312.08	\$10,931.56	11%
LR	5/10/2021 0:00	lonestar 24HR Emergency	BCBS	JQU667M85418		\$13,136.23	\$0.00	\$13,136.23	0%
DA	5/1/2021 0:00	lonestar 24HR Emergency	BCBS	JEA007474930		\$49,577.71	\$2,058.07	\$47,519.64	4%
JB	1/17/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP832112096		\$34,176.62	\$1,890.00	\$32,286.62	6%
BJ	5/16/2021 0:00	lonestar 24HR Emergency	BCBS	NIX3HZN54721470		\$11,733.79	\$0.00	\$11,733.79	0%
JS	5/14/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP835819299		\$5,660.00	\$0.00	\$5,660.00	0%
JH	5/12/2021 0:00	lonestar 24HR Emergency	BCBS	JEA009013110		\$8,442.76	\$1,135.16	\$7,307.60	13%
MT	5/11/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP825183728		\$7,977.83	\$0.00	\$7,977.83	0%
BH	5/11/2021 0:00	lonestar 24HR Emergency	BCBS	AQT60326917702		\$12,729.55	\$0.00	\$12,729.55	0%
BI	5/20/2021 0:00	lonestar 24HR Emergency	BCBS	SFZ839981470		\$53,375.29	\$1,890.00	\$51,485.29	4%
GS	5/19/2021 0:00	lonestar 24HR Emergency	BCBS	HEB833834731		\$5,511.76	\$907.39	\$4,604.37	16%
PT	5/29/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP831866962		\$6,118.00	\$0.00	\$6,118.00	0%
DG	5/29/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP839852224		\$13,864.19	\$990.00	\$12,874.19	7%
SG	5/30/2021 0:00	lonestar 24HR Emergency	BCBS	AQT603196505		\$12,032.02	\$0.00	\$12,032.02	0%
AA	6/9/2021 0:00	lonestar 24HR Emergency	BCBS	ZGP833771617		\$10,331.64	\$0.00	\$10,331.64	0%
JF	6/12/2021 0:00	lonestar 24HR Emergency	BCBS	UTS0BF3ND5KQ		\$15,682.64	\$1,594.18	\$14,088.46	10%

ML	6/13/2021 0:00	Lonestar 24HR Emergency	BCBS	ZG1925320648	\$5,763.00	\$0.00	\$5,763.00	0%
PH	6/16/2021 0:00	Lonestar 24HR Emergency	BCBS	PWX971248476	\$15,082.64	\$619.33	\$14,463.31	4%
CH	6/14/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP835037022	\$8,874.77	\$0.00	\$8,874.77	0%
LA	6/23/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP823643684	\$9,016.31	\$0.00	\$9,016.31	0%
HH	6/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP831318991	\$13,940.33	\$0.00	\$13,940.33	0%
LL	6/29/2021 0:00	Lonestar 24HR Emergency	BCBS	JHH995632301	\$12,168.37	\$1,273.50	\$10,894.87	10%
SB	7/1/2021 0:00	Lonestar 24HR Emergency	BCBS	TVGT00566403	\$10,194.81	\$1,352.08	\$8,842.73	13%
AG-P	7/6/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP831094506	\$6,578.99	\$481.58	\$6,097.41	7%
KL	7/2/2021 0:00	Lonestar 24HR Emergency	BCBS	VER925337837	\$13,706.77	\$845.62	\$12,861.15	6%
JP	7/6/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925553341	\$12,593.06	\$805.62	\$11,787.44	6%
GP	7/6/2021 0:00	Lonestar 24HR Emergency	BCBS	YUQ947078009	\$20,570.04	\$1,890.01	\$18,680.03	9%
VM	7/7/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGZ844410099	\$35,223.63	\$0.00	\$35,223.63	0%
KW	7/2/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP821537277	\$16,707.84	\$1,089.21	\$15,618.63	7%
CS	5/28/2021 0:00	Lonestar 24HR Emergency	BCBS	AQT602700865	\$6,684.55	\$486.20	\$6,198.35	7%
MAA	7/10/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925383460	\$7,439.79	\$363.74	\$7,076.05	5%
TB	7/11/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP824733648	\$18,841.18	\$0.00	\$18,841.18	0%
BBS	5/30/2021 0:00	Lonestar 24HR Emergency	BCBS	JEA008884130	\$11,268.11	\$552.08	\$10,716.03	5%
NP	5/29/2021 0:00	Lonestar 24HR Emergency	BCBS	T2S827535157	\$16,880.88	\$955.49	\$15,925.39	6%
AC	5/30/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP829011067	\$5,812.77	\$0.00	\$5,812.77	0%
KK	6/12/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP829870657	\$5,275.76	\$1,132.17	\$4,143.59	21%
CL	6/2/2021 0:00	Lonestar 24HR Emergency	BCBS	SFZ844190409	\$8,527.99	\$2,796.76	\$5,731.23	33%
AW	6/4/2021 0:00	Lonestar 24HR Emergency	BCBS	ZLD558W08050	\$11,166.54	\$0.00	\$11,166.54	0%
RC	7/13/2021 0:00	Lonestar 24HR Emergency	BCBS	XOF890369768	\$5,218.76	\$0.00	\$5,218.76	0%
SM	6/15/2021 0:00	Lonestar 24HR Emergency	BCBS	NEI800606926	\$5,101.00	\$0.00	\$5,101.00	0%
IC	7/9/2021 0:00	Lonestar 24HR Emergency	BCBS	VER925479603	\$12,583.89	\$725.62	\$11,858.27	6%
SP	7/12/2021 0:00	Lonestar 24HR Emergency	BCBS	CPR953A67778	\$33,447.47	\$0.00	\$33,447.47	0%
LF	7/17/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN943006103	\$10,809.56	\$522.12	\$10,287.44	5%
IL	7/19/2021 0:00	Lonestar 24HR Emergency	BCBS	E3F2509737AB	\$5,567.75	\$0.00	\$5,567.75	0%
DG	7/20/2021 0:00	Lonestar 24HR Emergency	BCBS	M8K835451450	\$6,222.76	\$587.90	\$5,634.86	9%
ED	7/20/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN943002337	\$12,041.81	\$0.00	\$12,041.81	0%
AF	7/23/2021 0:00	Lonestar 24HR Emergency	BCBS	S6A8293332532	\$6,373.76	\$1,137.17	\$5,236.59	18%
DM	7/2/2021 0:00	Lonestar 24HR Emergency	BCBS	VEI925425688	\$5,043.76	\$395.87	\$4,647.89	8%
CA	6/15/2021 0:00	Lonestar 24HR Emergency	BCBS	CWT825338737	\$13,676.73	\$322.56	\$13,354.17	2%
ED	6/22/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN943002337	\$16,108.90	\$1,045.62	\$15,063.28	6%
YT	6/24/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP832916008	\$9,637.46	\$1,672.35	\$7,965.11	17%
CM	7/26/2021 0:00	Lonestar 24HR Emergency	BCBS	MAO065419746127	\$11,844.79	\$0.00	\$11,844.79	0%



AB	7/26/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP903275939	\$8,080.40	\$0.00	\$8,080.40	0%
SD	7/26/2021 0:00	Lonestar 24HR Emergency	BCBS	YUQ947085150	\$48,125.63	\$0.00	\$48,125.63	0%
RD	7/7/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB833046250	\$12,050.39	\$0.00	\$12,050.39	0%
JS	7/23/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP824044963	\$14,725.71	\$1,890.00	\$12,835.71	13%
TH	7/25/2021 0:00	Lonestar 24HR Emergency	BCBS	XMP971315400	\$49,737.00	\$1,890.00	\$47,847.00	4%
JIC	7/29/2021 0:00	Lonestar 24HR Emergency	BCBS	HAP800099511	\$14,288.30	\$0.00	\$14,288.30	0%
JK	7/31/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP821334840	\$11,816.77	\$1,790.00	\$10,026.77	15%
JIC	7/31/2021 0:00	Lonestar 24HR Emergency	BCBS	HAP800099511	\$10,831.62	\$712.06	\$10,119.56	7%
CL	8/1/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP822735344	\$8,931.13	\$990.00	\$7,941.13	11%
CG	8/3/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN925572951	\$25,556.87	\$0.00	\$25,556.87	0%
SL	8/9/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGB893784187	\$5,228.59	\$0.00	\$5,228.59	0%
JS	7/16/2021 0:00	Lonestar 24HR Emergency	BCBS	TS830934718	\$12,362.27	\$0.00	\$12,362.27	0%
LS	8/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP832845	\$12,989.89	\$0.00	\$12,989.89	0%
ML	8/8/2021 0:00	Lonestar 24HR Emergency	BCBS	XZHW01342447	\$14,480.24	\$0.00	\$14,480.24	0%
JM-C	8/6/2021 0:00	Lonestar 24HR Emergency	BCBS	YUP830554077	\$6,208.77	\$0.00	\$6,208.77	0%
DD	8/10/2021 0:00	Lonestar 24HR Emergency	BCBS	RGN893908321	\$28,719.69	\$0.00	\$28,719.69	0%
CD	7/5/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGN924462599	\$11,887.20	\$0.00	\$11,887.20	0%
AP	6/1/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP903314317	\$18,128.68	\$1,432.07	\$16,696.61	8%
EK	8/13/2021 0:00	Lonestar 24HR Emergency	BCBS	SZR600905498	\$13,171.40	\$0.00	\$13,171.40	0%
MR	8/13/2021 0:00	Lonestar 24HR Emergency	BCBS	RWO127696847001	\$13,446.40	\$0.00	\$13,446.40	0%
NM	8/14/2021 0:00	Lonestar 24HR Emergency	BCBS	HEB824755901	\$6,935.76	\$0.00	\$6,935.76	0%
PG	8/14/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP840606993	\$10,180.79	\$1,253.05	\$8,927.74	12%
MT	8/17/2021 0:00	Lonestar 24HR Emergency	BCBS	U3972629801	\$9,200.39	\$0.00	\$9,200.39	0%
MJ	8/16/2021 0:00	Lonestar 24HR Emergency	BCBS	AU986M87172	\$15,703.61	\$0.00	\$15,703.61	0%
MR	8/9/2021 0:00	Lonestar 24HR Emergency	BCBS	R60960197	\$5,700.00	\$0.00	\$5,700.00	0%
HA	8/20/2021 0:00	Lonestar 24HR Emergency	BCBS	ZGP831745711	\$40,913.42	\$0.00	\$40,913.42	0%
ES	8/9/2021 0:00	Lonestar 24HR Emergency	BCBS	JEA008781430	\$30,945.71	\$0.00	\$30,945.71	0%
TM-B	1/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$8,274.00	\$945.05	\$7,328.95	11%
EE	1/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	AEX824325317	\$5,365.00	\$790.00	\$4,575.00	15%
CW	1/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZG1924814849	\$47,283.00	\$0.00	\$47,283.00	0%
CB	1/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER925301220	\$41,642.00	\$1,678.54	\$39,963.46	4%
BS	1/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XED905676240	\$41,332.00	\$1,840.00	\$39,492.00	4%
CS	1/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP823510956	\$6,353.00	\$0.00	\$6,353.00	0%
GUD	1/12/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WMW00396396W	\$16,108.00	\$313.30	\$15,794.70	2%
SLR	1/13/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821586766	\$32,056.00	\$12,746.07	\$19,309.93	40%
JA	1/14/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	KLF813434102	\$45,214.00	\$1,850.11	\$43,363.89	4%

JM	1/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP829271346	\$18,780.00	\$7,271.11	\$11,508.89	39%
TA	1/24/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HCT127455323001	\$39,490.00	\$1,908.90	\$37,581.10	5%
RH	1/26/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGA824715036	\$7,355.00	\$1,625.12	\$5,729.88	22%
KG	1/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN893750014	\$9,959.00	\$0.00	\$9,959.00	0%
MC	1/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821944225	\$5,847.00	\$733.55	\$5,113.45	13%
DR	1/31/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP826665237	\$5,139.00	\$0.00	\$5,139.00	0%
GP	2/2/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN924122837	\$36,643.00	\$2,181.80	\$34,461.20	6%
MC	2/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821944225	\$8,176.00	\$1,543.57	\$6,632.43	19%
EC	2/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT822219048	\$8,551.00	\$891.09	\$7,659.91	10%
EC	2/6/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP849333014	\$33,478.00	\$1,060.00	\$32,418.00	3%
KV	2/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP824702334	\$18,477.00	\$1,890.00	\$16,587.00	10%
RR	2/17/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA004229450	\$5,694.00	\$552.06	\$5,141.94	10%
EC	2/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT822219048	\$5,838.00	\$801.05	\$5,036.95	14%
TH	2/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WBV823409060	\$8,314.00	\$1,512.07	\$6,801.93	18%
CB	2/22/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER925301220	\$5,697.00	\$328.76	\$5,368.24	6%
KW	2/23/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925117731	\$7,755.00	\$0.00	\$7,755.00	0%
DR	2/27/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP826665237	\$7,130.00	\$1,356.87	\$5,773.13	19%
LI	3/1/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ELC37881888	\$26,449.00	\$1,032.13	\$25,416.87	4%
AA	3/2/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP841908441	\$9,777.00	\$96.57	\$9,680.43	1%
JM	3/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	KGCH30119707	\$37,483.00	\$1,075.96	\$36,407.04	3%
JM	3/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925300455	\$7,703.00	\$0.00	\$7,703.00	0%
JH	3/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JSN830554052	\$6,292.00	\$0.00	\$6,292.00	0%
HW	3/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	AOT60220762902	\$36,321.00	\$3,459.20	\$32,861.80	10%
KW	3/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821537277	\$44,486.00	\$13,229.19	\$31,256.81	30%
JL	3/12/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XUP202340719	\$6,156.00	\$0.00	\$6,156.00	0%
GB	3/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	LWE894642469	\$16,121.00	\$1,148.09	\$14,972.91	7%
HM	3/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	KZY917806145	\$5,040.00	\$815.00	\$4,225.00	16%
GD	3/24/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	GSE881348402	\$28,964.00	\$879.00	\$28,085.00	3%
LV	3/27/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP837129556	\$11,078.00	\$187.96	\$10,890.04	2%
SM	3/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	DZVAN8533591	\$31,366.00	\$3,261.87	\$28,104.13	10%
JW	4/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	OIZ630M94848	\$5,141.00	\$792.00	\$4,349.00	15%
PF	4/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YAU868696132M	\$17,410.00	\$1,512.00	\$15,898.00	9%
RM	4/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ELE841274967	\$6,776.00	\$0.00	\$6,776.00	0%
JA	4/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	KLF813434102	\$39,120.00	\$1,873.20	\$37,246.80	5%
BK	4/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	TOAAN4706999	\$5,787.00	\$1,192.96	\$4,594.04	21%
TD	4/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XUP202206970	\$21,442.00	\$0.00	\$21,442.00	0%

WS	4/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XUP201383205	\$38,845.00	\$1,171.39	\$37,673.61	3%
DM	4/10/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	INE467534634036	\$10,249.00	\$729.00	\$9,520.00	7%
TM-B	4/14/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737388	\$7,536.00	\$495.03	\$7,040.97	7%
WS	4/22/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XUP201383205	\$34,024.00	\$1,890.00	\$32,134.00	6%
KC	4/25/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WFO621M98598	\$29,423.00	\$1,512.08	\$27,910.92	5%
OS	4/30/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HDS000060595	\$16,534.00	\$0.00	\$16,534.00	0%
JC	5/10/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YRP889M54448	\$5,099.00	\$0.00	\$5,099.00	0%
MM	5/11/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP824032964	\$22,342.00	\$3,267.97	\$19,074.03	15%
LH	5/17/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP823989856	\$18,906.00	\$2,003.45	\$16,902.55	11%
LE	5/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP849658506	\$20,893.00	\$9,295.85	\$11,597.15	44%
RC	5/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CZOAN4643945	\$12,001.00	\$2,351.66	\$9,649.34	20%
CC	5/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HTC841676304	\$56,248.00	\$0.00	\$56,248.00	0%
SM	5/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN924741182	\$5,156.00	\$0.00	\$5,156.00	0%
AH	5/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WBV82741190	\$6,039.00	\$792.07	\$5,246.93	13%
JS	6/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA003846310	\$40,891.00	\$1,272.13	\$39,618.87	3%
PR	6/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP842656159	\$13,605.00	\$5,530.09	\$8,074.91	41%
PH	6/23/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ897086755	\$6,649.00	\$343.04	\$6,305.96	5%
TM	6/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$9,032.00	\$495.02	\$8,536.98	5%
SL	7/1/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP822567854	\$15,494.00	\$1,323.06	\$14,170.94	9%
EM	7/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	FDP170238807	\$11,564.00	\$622.39	\$10,941.61	5%
DD	7/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP903296463	\$10,994.00	\$632.15	\$10,361.85	6%
DB	7/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821385584	\$7,222.00	\$1,640.00	\$5,582.00	23%
AK	7/10/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA007818260	\$7,868.00	\$1,287.00	\$6,581.00	16%
BN	7/10/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	GYRAN0148799	\$17,365.00	\$3,495.20	\$13,869.80	20%
LD	7/12/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VWM0002547C	\$6,064.00	\$0.00	\$6,064.00	0%
KF	7/13/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	PES831130959	\$5,496.00	\$792.06	\$4,703.94	14%
JW	7/13/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	LWQ927278897	\$6,910.00	\$840.00	\$6,070.00	12%
MA	7/13/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UFW780282668	\$7,254.00	\$44.42	\$7,209.58	1%
JH	7/14/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	RUB838119493	\$6,491.00	\$693.09	\$5,797.91	11%
BS	7/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER925313374	\$41,687.00	\$970.91	\$40,716.09	2%
RM	7/19/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UCR579M87607	\$19,643.00	\$3,910.75	\$15,732.25	20%
SP	7/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	AEX46739272	\$20,174.00	\$1,690.00	\$18,484.00	8%
CB	7/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZAR129755936001	\$6,342.00	\$1,900.00	\$4,442.00	30%
KM	7/28/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA00069150	\$16,756.00	\$1,590.00	\$15,166.00	9%
DL	7/30/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HDS000063247	\$5,691.00	\$0.00	\$5,691.00	0%
CP	8/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HDS000061747	\$7,483.00	\$0.00	\$7,483.00	0%



AP	8/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	PAA8020893800	\$16,028.00	\$1,690.00	\$14,338.00	11%
EE	8/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	AEX824325317	\$15,327.00	\$1,690.00	\$13,637.00	11%
CB	8/11/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	EZG831314085	\$17,484.00	\$1,512.08	\$15,971.92	9%
NB	8/11/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA003385920	\$6,285.00	\$552.05	\$5,732.95	9%
CC	8/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	TEA806273866	\$6,680.00	\$1,093.87	\$5,586.13	16%
TMB	8/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$20,415.00	\$1,890.01	\$18,524.99	9%
JL	8/19/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP832572131	\$14,602.00	\$5,098.37	\$9,503.63	35%
CP	8/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HDS000061747	\$6,433.00	\$0.00	\$6,433.00	0%
LB	8/24/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ASY923235737	\$6,750.00	\$96.00	\$6,654.00	1%
ME	9/1/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP830037361	\$5,227.00	\$1,352.03	\$3,874.97	26%
NG	9/2/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CTI837363634	\$5,694.00	\$775.36	\$4,918.64	14%
DAD	9/2/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP823509637	\$7,891.00	\$544.81	\$7,346.19	7%
MH	9/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	XKT034M78451	\$6,970.00	\$990.00	\$5,980.00	14%
SLP	9/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YRN285M92742	\$7,447.00	\$217.39	\$7,229.61	3%
CS	9/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	vmc800510433	\$9,380.00	\$1,690.00	\$7,690.00	18%
KL	9/12/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP923998363	\$5,843.00	\$1,890.00	\$3,953.00	32%
CA	9/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HEB851078169	\$6,473.00	\$552.06	\$5,920.94	9%
AM	9/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA012057320	\$6,035.00	\$552.06	\$5,482.94	9%
KD	9/17/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZG1923935354	\$6,421.00	\$0.00	\$6,421.00	0%
EC	9/18/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT822219048	\$6,578.00	\$801.08	\$5,776.92	12%
HR	9/18/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT828437160	\$9,723.00	\$673.02	\$9,049.98	7%
AA	9/18/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGA823376583	\$13,734.00	\$3,869.61	\$9,864.39	28%
RA	9/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF828995147	\$6,765.00	\$0.00	\$6,765.00	0%
CA	9/24/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HEB851078169	\$5,554.00	\$552.05	\$5,001.95	10%
JS	9/26/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA003846310	\$55,004.00	\$1,590.00	\$53,414.00	3%
JJ	10/2/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UTS0677A2ZEJ	\$10,628.00	\$633.12	\$9,994.88	6%
CB	10/4/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	KCI907749066	\$36,000.00	\$1,512.10	\$34,487.90	4%
RLH	10/6/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821293024	\$9,129.00	\$3,888.45	\$5,240.55	43%
TMI	10/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$10,357.00	\$945.06	\$9,411.94	9%
BB	10/8/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WBV826634582	\$15,850.00	\$1,058.07	\$14,791.93	7%
CS	10/15/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UTS0N19BC9LP	\$38,408.00	\$1,429.33	\$36,978.67	4%
MG	10/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA0009995250	\$48,959.00	\$1,590.00	\$47,369.00	3%
TW	10/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925111661	\$5,601.00	\$77.00	\$5,524.00	1%
TS	10/25/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZES08558128	\$36,059.00	\$191.48	\$35,867.52	1%
JG	10/26/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGZ830654983	\$16,665.00	\$567.37	\$16,097.63	3%
JK	10/26/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HEB825990608	\$9,980.00	\$1,198.45	\$8,781.55	12%

PS	10/27/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP903779155	\$6,158.00	\$592.07	\$5,565.93	10%
MB	10/30/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	RUB820668231	\$7,012.00	\$693.10	\$6,318.90	10%
LL	11/3/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HEB835532171	\$15,029.00	\$1,890.00	\$13,139.00	13%
CW	11/5/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP26437906	\$7,757.00	\$2,334.91	\$5,422.09	30%
AF	11/13/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	INE840121922473	\$7,398.00	\$0.00	\$7,398.00	0%
RR	11/14/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEA004229450	\$14,405.00	\$1,512.03	\$12,892.97	10%
NW	11/15/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	WFO242M98638	\$6,617.00	\$1,295.47	\$5,321.53	20%
HR	11/15/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP833889712	\$7,021.00	\$0.00	\$7,021.00	0%
KC	11/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CZQAN4643945	\$5,351.00	\$710.64	\$4,640.36	13%
TMB	11/19/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$7,765.00	\$990.00	\$6,775.00	13%
GK	11/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HZA591A23526	\$6,176.00	\$990.00	\$5,186.00	16%
SLP	11/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YRN285M92742	\$5,979.00	\$792.03	\$5,186.97	13%
GL	11/26/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP849049553	\$7,377.00	\$1,890.00	\$5,487.00	26%
RG	11/27/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP844022169	\$7,023.00	\$0.00	\$7,023.00	0%
JR	11/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HAP833374930	\$5,260.00	\$712.06	\$4,547.94	14%
AK	12/6/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CKOAN8506354	\$47,960.00	\$5,043.20	\$42,916.80	11%
LI	12/7/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925308099	\$16,918.00	\$371.50	\$16,546.50	2%
JH	12/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEO865059410158	\$6,794.00	\$990.00	\$5,804.00	15%
AE	12/9/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	FHN922866891	\$27,061.00	\$1,890.00	\$25,171.00	7%
TD	12/10/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CSP201561233	\$41,860.00	\$1,512.00	\$40,348.00	4%
PC	12/12/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	SIAAN4933835	\$16,163.00	\$2,883.05	\$13,279.95	18%
LC	12/14/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP825977682	\$7,638.00	\$1,740.00	\$5,898.00	23%
KH	12/15/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821829624	\$33,667.00	\$1,272.13	\$32,394.87	4%
SK	12/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER924203936	\$40,663.00	\$0.00	\$40,663.00	0%
TMB	12/16/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUQ927737588	\$19,523.00	\$1,890.00	\$17,633.00	10%
MS	12/17/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA012818200	\$6,091.00	\$349.53	\$5,741.47	6%
KW	12/18/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HCT113223874001	\$15,091.00	\$2,067.00	\$13,024.00	14%
LM	12/18/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925102309	\$30,545.17	\$0.00	\$30,545.17	0%
NSD	12/20/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ALXAN3171781	\$6,155.00	\$142.51	\$6,012.49	2%
CO	12/21/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUP840741154	\$5,632.00	\$0.00	\$5,632.00	0%
SK	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YBC19K135210	\$10,754.00	\$0.00	\$10,754.00	0%
DM	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925015392	\$6,931.00	\$540.43	\$6,390.57	8%
JW	12/25/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	LNW1148167001	\$6,659.00	\$791.09	\$5,867.91	12%
FH	12/27/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CDE825105296	\$24,548.00	\$1,323.06	\$23,224.94	5%
CT	12/29/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	TYGT00819131	\$46,852.00	\$1,890.00	\$44,962.00	4%
AB	12/30/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	MKX320M98545	\$6,198.00	\$943.38	\$5,254.62	15%



AP	12/30/2019 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YRN285M92742	\$6,992.00	\$0.00	\$6,992.00	0%
KM	1/1/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ADM845102822	\$6,021.00	\$159.48	\$5,861.52	3%
AS	1/2/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF835585301	\$37,675.00	\$1,434.63	\$36,240.37	4%
CT	1/2/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	TYGT00819131	\$32,748.00	\$1,432.00	\$31,316.00	4%
CR	1/4/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP841453842	\$14,658.00	\$660.00	\$13,998.00	5%
MS	1/6/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP826625670	\$15,196.00	\$1,219.02	\$13,976.98	8%
SM	1/9/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP830947966	\$5,872.00	\$0.00	\$5,872.00	0%
AS	1/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF835585301	\$15,634.00	\$1,404.06	\$14,229.94	9%
RH	1/15/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP820485582	\$32,123.00	\$1,200.59	\$30,922.41	4%
TMB	1/19/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YUO927737588	\$7,449.00	\$989.99	\$6,459.01	13%
TW	1/23/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925111661	\$6,581.00	\$0.00	\$6,581.00	0%
JM	1/24/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP829271346	\$25,575.00	\$1,112.09	\$24,462.91	4%
IK	1/24/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP849230829	\$13,767.00	\$0.00	\$13,767.00	0%
KB	1/25/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821535617	\$14,198.00	\$1,213.54	\$12,984.46	9%
TVD	1/26/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	V2P449W03365	\$8,125.00	\$0.00	\$8,125.00	0%
MC	1/26/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF824738633	\$5,730.00	\$684.01	\$5,045.99	12%
RA	1/28/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF828995147	\$15,954.75	\$1,265.23	\$14,689.52	8%
LW	1/28/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP831084586	\$5,041.00	\$0.00	\$5,041.00	0%
KW	1/30/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821537277	\$37,284.00	\$1,432.12	\$35,851.88	4%
TL	2/4/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP828239288	\$6,528.00	\$891.06	\$5,636.94	14%
BR	2/6/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP924673328	\$7,225.17	\$990.00	\$6,235.17	14%
JP	2/9/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CYL823444687	\$14,764.49	\$0.00	\$14,764.49	0%
PM	2/9/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA000865490	\$6,394.68	\$158.30	\$6,236.38	2%
TN	2/9/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NCSM125776904	\$35,082.67	\$1,890.00	\$33,192.67	5%
CA	2/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP837559119	\$8,299.01	\$0.00	\$8,299.01	0%
LB	2/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	YAU868950768M	\$43,317.20	\$1,512.00	\$41,805.20	3%
EO	2/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP826207890	\$5,677.67	\$0.00	\$5,677.67	0%
JR	2/12/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP820414699	\$6,550.04	\$171.00	\$6,379.04	3%
JL	2/14/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP828606153	\$18,547.58	\$1,890.00	\$16,657.58	10%
MB	2/14/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP840347181	\$7,849.93	\$623.07	\$7,226.86	8%
MC	2/15/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925369640	\$11,720.32	\$259.03	\$11,461.29	2%
GC	2/16/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT826657651	\$7,994.02	\$1,164.61	\$6,829.41	15%
BR	2/17/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP924673328	\$6,001.89	\$990.00	\$5,011.89	16%
LW	2/17/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	MP101427939Q	\$47,804.91	\$1,601.00	\$46,203.91	3%
JL	2/20/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP828606153	\$7,355.48	\$990.00	\$6,365.48	13%
JJ	2/20/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ADM825559316	\$8,009.63	\$512.02	\$7,497.61	6%

ZB	2/21/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER923934815		\$35,888.25	\$1,439.16	\$34,449.09	4%
EG	2/22/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	GSE881110921		\$5,288.68	\$707.26	\$4,581.42	13%
RA	2/27/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF828995147		\$12,651.74	\$986.66	\$11,665.08	8%
MB	2/29/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP821293342		\$44,723.26	\$848.92	\$43,874.34	2%
SM	3/5/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP844313707		\$19,819.92	\$1,890.00	\$17,929.92	10%
ES	3/6/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	APBM6157267000		\$16,874.48	\$0.00	\$16,874.48	0%
AR	3/6/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF834811253		\$5,547.67	\$284.01	\$5,263.66	5%
MR	3/7/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEAO12560290		\$21,079.82	\$1,272.07	\$19,807.75	6%
HB	3/12/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP847708900		\$41,756.13	\$0.00	\$41,756.13	0%
MO	3/14/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP903249702		\$22,849.89	\$1,432.07	\$21,417.82	6%
AD	3/15/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEAO12543360		\$12,426.11	\$579.00	\$11,847.11	5%
TL	3/18/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP824395284		\$28,209.76	\$1,390.00	\$26,819.76	5%
ZG	3/22/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	BYC000114673		\$5,044.02	\$0.00	\$5,044.02	0%
LW	3/23/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	MP101427939Q		\$40,333.48	\$1,601.00	\$38,732.48	4%
DW	3/24/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UTS0L38JL247		\$7,889.68	\$776.68	\$7,113.00	10%
DGI	3/27/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	SMB811W03865		\$9,217.97	\$0.00	\$9,217.97	0%
JD	3/28/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ASV922695527		\$5,477.02	\$990.00	\$4,487.02	18%
DV	3/29/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP830730842		\$21,944.67	\$1,148.11	\$20,796.56	5%
BR	4/1/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGN925100827		\$18,013.97	\$455.56	\$17,558.41	3%
ME	4/7/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CPR634A50231		\$5,986.02	\$990.00	\$4,996.02	17%
FW	4/8/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP826606565		\$5,520.02	\$1,165.00	\$4,355.02	21%
CH	4/8/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEAO13200570		\$6,541.05	\$1,272.05	\$5,269.00	19%
EB	4/10/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEAO09399550		\$33,040.22	\$1,590.00	\$31,450.22	5%
CN	4/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF826716566		\$5,243.68	\$284.01	\$4,959.67	5%
CF	4/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP832750458		\$16,192.34	\$0.00	\$16,192.34	0%
BS	4/11/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VER925313374		\$33,208.45	\$1,989.58	\$31,218.87	6%
SW	4/14/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	RCO841958004		\$17,969.49	\$312.01	\$17,657.48	2%
SB	4/19/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	AFI271A55243		\$13,678.41	\$1,198.52	\$12,479.89	9%
CC	4/23/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	PAK811026884		\$10,002.57	\$1,605.00	\$8,397.57	16%
MS	4/24/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	IEAO09061120		\$6,701.71	\$654.01	\$6,047.70	10%
MT	4/25/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	UTS0K94CT1N1		\$6,828.04	\$1,892.90	\$4,935.14	28%
AH	4/27/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP830493023		\$20,408.38	\$973.01	\$19,435.37	5%
JR	5/1/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF8246722037		\$9,740.66	\$990.00	\$8,750.66	10%
JR	5/2/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	CHF8246722037		\$16,952.35	\$501.75	\$16,450.60	3%
PJ	5/5/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JXA008715220		\$6,092.74	\$990.00	\$5,102.74	16%
RM	5/6/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP824156463		\$9,181.48	\$1,098.90	\$8,082.58	12%

MS	5/10/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	MLT836436082		\$7,201.70	\$81.00	\$7,120.70	1%
EC	5/15/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	NLT822219048		\$11,248.73	\$891.02	\$10,357.71	8%
TA	5/18/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	VEL925019699		\$34,752.11	\$1,325.88	\$33,426.23	4%
JG	5/19/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEN209A22310		\$5,630.68	\$1,143.43	\$4,487.25	20%
CC	5/20/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	RCQ823728580		\$17,339.31	\$1,512.06	\$15,827.25	9%
KL	5/25/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	JEA001194250		\$5,231.02	\$552.02	\$4,679.00	11%
JC	5/26/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	TEA806425050		\$18,693.31	\$2,465.21	\$16,228.10	13%
GGA	5/29/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZG1925318604		\$5,594.02	\$445.07	\$5,148.95	8%
FM	5/30/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZGP834983059		\$5,369.09	\$690.00	\$4,679.09	13%
CC	6/5/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	HTC841676304		\$16,256.75	\$862.87	\$15,393.88	5%
DC	6/12/2020 0:00	Lonestar 24HR Emergency	BCBS OF TEXA	ZG1924498131		\$13,308.00	\$0.00	\$13,308.00	0%
JA	7/31/2021	Lonestar 24 HR ER	BCBS TX	CPS890606751		\$30,155.28	-	\$30,155.28	0%
AB	8/10/2021	Lonestar 24 HR ER	BCBS TX	AQQT60361161501		\$52,931.12	-	\$52,931.12	0%
AA	7/27/2021	Lonestar 24 HR ER	BCBS TX	ZGZ833771617		\$9,522.79	\$41.25	\$9,481.54	0%
BR	6/24/2021	Lonestar 24 HR ER	BCBS TX	ZGP824238656		\$7,428.73	\$632.04	\$6,796.69	9%
BZ	4/3/2021	Lonestar 24 HR ER	BCBS TX	VER923934815		\$42,421.51	\$2,283.16	\$40,138.35	5%
BZ	5/30/2021	Lonestar 24 HR ER	BCBS TX	VER923934815		\$31,553.49	-	\$31,553.49	0%
BA	8/25/2021	Lonestar 24 HR ER	BCBS TX	IVV9894450001		\$18,715.42	-	\$18,715.42	0%
BM	6/2/2021	Lonestar 24 HR ER	BCBS TX	ZGP825683858		\$47,194.77	-	\$47,194.77	0%
BD	5/22/2021	Lonestar 24 HR ER	BCBS TX	ZGP848587726		\$15,338.79	-	\$15,338.79	0%
BT	7/31/2021	Lonestar 24 HR ER	BCBS TX	ZGP824733648		\$8,926.09	-	\$8,926.09	0%
BT	8/6/2021	Lonestar 24 HR ER	BCBS TX	ZGP824733648		\$8,318.23	-	\$8,318.23	0%
BJ	3/11/2021	Lonestar 24 HR ER	BCBS TX	SJNB051W1448		\$45,894.58	\$4,442.42	\$41,452.16	10%
BA	6/25/2021	Lonestar 24 HR ER	BCBS TX	ZGP829121177		\$12,101.33	\$932.10	\$11,169.23	8%
CE	7/2/2021	Lonestar 24 HR ER	BCBS TX	ZGP826662633		\$28,944.20	\$1,890.00	\$27,054.20	7%
CM	4/21/2021	Lonestar 24 HR ER	BCBS TX	JFA011779720		\$12,230.63	\$1,572.07	\$10,658.56	13%
CD	5/13/2021	Lonestar 24 HR ER	BCBS TX	ZGN925021898		\$38,335.99	\$2,308.16	\$36,027.83	6%
CE	5/28/2021	Lonestar 24 HR ER	BCBS TX	NLT822219048		\$8,045.01	-	\$8,045.01	0%
CM	7/18/2021	Lonestar 24 HR ER	BCBS TX	ZGP92458079301		\$11,348.69	-	\$11,348.69	0%
CS	7/8/2021	Lonestar 24 HR ER	BCBS TX	THX908832231		\$7,523.00	-	\$5,633.00	0%
CD	6/26/2021	Lonestar 24 HR ER	BCBS TX	UTS0BFUJ3KN		\$9,824.20	\$1,165.00	\$8,659.20	12%
CZ	5/30/2021	Lonestar 24 HR ER	BCBS TX	ZGP836680203		\$14,073.61	\$315.64	\$13,757.97	2%
CK	7/8/2021	Lonestar 24 HR ER	BCBS TX	ZGP839360251		\$16,133.66	\$1,890.00	\$14,243.66	12%
CS	5/31/2021	Lonestar 24 HR ER	BCBS TX	ZGP838813680		\$11,876.19	\$241.30	\$11,634.89	2%
CM	3/3/2021	Lonestar 24 HR ER	BCBS TX	CHF824738633		\$12,001.63	\$1,404.00	\$10,597.63	12%
CK	6/18/2021	Lonestar 24 HR ER	BCBS TX	T2U847164580		\$6,961.00	-	\$6,961.00	0%



CK	7/7/2021	Lonestar 24 HR ER	BCBS TX	GPL960831476	\$	8,085.31	\$	7,985.31	\$	100.00	99%
CM	2/23/2021	Lonestar 24 HR ER	BCBS TX	JEA001359840	\$	11,539.86	\$	1,272.04	\$	10,267.82	11%
CM	6/27/2021	Lonestar 24 HR ER	BCBS TX	NUK839561550	\$	21,479.07	\$	1,266.39	\$	20,212.68	6%
SD	7/7/2021	Lonestar 24 HR ER	BCBS TX	YUQ947085150	\$	10,524.56	\$	1,890.00	\$	8,634.56	18%
IDG	7/1/2021	Lonestar 24 HR ER	BCBS TX	ZGN923977062	\$	55,174.17	\$	2,283.16	\$	52,891.01	4%
ADLC	8/16/2021	Lonestar 24 HR ER	BCBS TX	ZGP821801347	\$	21,535.49	\$	1,890.00	\$	19,645.49	9%
DB	4/24/2021	Lonestar 24 HR ER	BCBS TX	ZG2838934908	\$	17,700.74	\$	-	\$	17,700.74	0%
DPR	6/24/2021	Lonestar 24 HR ER	BCBS TX	QNG10158103C	\$	5,707.24	\$	-	\$	5,029.79	0%
DR	2/10/2021	Lonestar 24 HR ER	BCBS TX	BRL618W05068	\$	30,920.57	\$	1,665.77	\$	29,254.80	5%
DP	6/24/2021	Lonestar 24 HR ER	BCBS TX	ZGP837106635	\$	7,617.00	\$	-	\$	7,617.00	0%
EW	7/20/2021	Lonestar 24 HR ER	BCBS TX	WMW00335279W	\$	12,559.55	\$	1,890.00	\$	10,669.55	15%
EM	2/26/2021	Lonestar 24 HR ER	BCBS TX	ZGP893307873	\$	13,402.51	\$	1,890.00	\$	11,512.51	14%
BK	3/19/2021	Lonestar 24 HR ER	BCBS TX	R59782910	\$	36,795.74	\$	-	\$	36,795.74	0%
KE	2/24/2021	Lonestar 24 HR ER	BCBS TX	RCV009M91457	\$	43,442.56	\$	1,890.00	\$	41,552.56	4%
SE	8/22/2021	Lonestar 24 HR ER	BCBS TX	PAA80255025300	\$	11,231.69	\$	-	\$	11,231.69	0%
BF	6/1/2021	Lonestar 24 HR ER	BCBS TX	S6A829332532	\$	4,333.99	\$	-	\$	4,333.99	0%
DF	5/27/2021	Lonestar 24 HR ER	BCBS TX	WMW01932773W	\$	30,811.16	\$	1,890.00	\$	28,921.16	6%
KG	5/2/2021	Lonestar 24 HR ER	BCBS TX	SVY821561540	\$	37,819.52	\$	1,890.00	\$	35,959.52	5%
EG	4/27/2021	Lonestar 24 HR ER	BCBS TX	HEB838795909	\$	12,291.06	\$	1,272.04	\$	11,019.02	10%
IG	3/7/2021	Lonestar 24 HR ER	BCBS TX	ZGP833517036	\$	26,040.74	\$	1,890.00	\$	24,150.74	7%
CG	8/8/2021	Lonestar 24 HR ER	BCBS TX	ZGP925217937	\$	11,040.83	\$	1,890.00	\$	9,150.83	17%
DG	3/29/2021	Lonestar 24 HR ER	BCBS TX	WZLH36467520	\$	33,937.17	\$	-	\$	33,937.17	0%
XG	6/7/2021	Lonestar 24 HR ER	BCBS TX	ZGN943005478	\$	13,030.25	\$	765.62	\$	12,264.63	6%
MG	8/16/2021	Lonestar 24 HR ER	BCBS TX	ZGP832407977	\$	13,098.72	\$	2,039.75	\$	11,058.97	16%
SH	5/16/2021	Lonestar 24 HR ER	BCBS TX	ZGP824924329	\$	6,341.83	\$	237.71	\$	5,351.83	4%
KH	8/29/2021	Lonestar 24 HR ER	BCBS TX	PFE278A55358	\$	14,793.09	\$	54.00	\$	14,793.09	0%
JH	3/4/2021	Lonestar 24 HR ER	BCBS TX	JEA012761230	\$	49,170.49	\$	2,058.15	\$	47,112.34	4%
RH	6/16/2021	Lonestar 24 HR ER	BCBS TX	ZGP83589751	\$	8,715.76	\$	-	\$	8,715.76	0%
KH	5/15/2021	Lonestar 24 HR ER	BCBS TX	NLT828221394	\$	12,193.86	\$	100.00	\$	12,093.86	1%
SH	4/16/2021	Lonestar 24 HR ER	BCBS TX	WDD15250390W01	\$	43,210.07	\$	-	\$	43,210.07	0%
JMH	5/28/2021	Lonestar 24 HR ER	BCBS TX	RXQ829506982	\$	10,169.55	\$	2,032.36	\$	8,137.19	20%
RH	2/15/2021	Lonestar 24 HR ER	BCBS TX	ZGP826960780	\$	17,657.93	\$	1,821.85	\$	15,836.08	10%
CI	5/24/2021	Lonestar 24 HR ER	BCBS TX	R60570427	\$	20,172.62	\$	-	\$	20,172.62	0%
JMU	6/4/2021	Lonestar 24 HR ER	BCBS TX	KVF177A21483	\$	31,569.54	\$	15,700.00	\$	15,869.54	50%
SJ	6/25/2021	Lonestar 24 HR ER	BCBS TX	ZGN924719330	\$	14,826.81	\$	175.00	\$	14,651.81	1%
MU	6/3/2021	Lonestar 24 HR ER	BCBS TX	NLT832144305	\$	20,588.23	\$	-	\$	20,588.23	0%

JJ	3/12/2021	Lonestar 24 HR ER	BCBS TX	ADM827866506	\$	11,742.78	\$	-	\$	11,742.78	0%
MJ	7/28/2021	Lonestar 24 HR ER	BCBS TX	YND203026277	\$	55,234.19	\$	-	\$	55,234.19	0%
GK	4/17/2021	Lonestar 24 HR ER	BCBS TX	ZGP834749108	\$	5,452.76	\$	1,133.11	\$	4,319.65	21%
JK	4/26/2021	Lonestar 24 HR ER	BCBS TX	ZGP847826747	\$	52,256.09	\$	1,890.00	\$	50,366.09	4%
JK	5/20/2021	Lonestar 24 HR ER	BCBS TX	ZGP847826747	\$	57,641.41	\$	1,051.25	\$	56,590.16	2%
JK	8/11/2021	Lonestar 24 HR ER	BCBS TX	ZGP847826747	\$	10,598.48	\$	-	\$	10,598.48	0%
CL	3/14/2021	Lonestar 24 HR ER	BCBS TX	T2U828669336	\$	53,397.19	\$	2,350.66	\$	51,046.53	4%
EM	5/10/2021	Lonestar 24 HR ER	BCBS TX	ZGP903314565	\$	20,767.22	\$	1,890.00	\$	18,877.22	9%
EM	3/20/2021	Lonestar 24 HR ER	BCBS TX	ZG1925400973	\$	41,868.90	\$	2,074.11	\$	39,794.79	5%
JM	7/15/2021	Lonestar 24 HR ER	BCBS TX	HEB831472657	\$	30,817.50	\$	-	\$	30,817.50	0%
LM	7/6/2021	Lonestar 24 HR ER	BCBS TX	ZGN925145979	\$	11,002.79	\$	145.30	\$	10,857.49	1%
AM	6/3/2021	Lonestar 24 HR ER	BCBS TX	ZGN925505522	\$	37,494.04	\$	2,283.16	\$	35,210.88	6%
YM	7/18/2021	Lonestar 24 HR ER	BCBS TX	ZGP847776697	\$	14,729.26	\$	1,890.00	\$	12,839.26	13%
MM	4/20/2021	Lonestar 24 HR ER	BCBS TX	ZGN925338442	\$	32,521.50	\$	2,283.16	\$	30,238.34	7%
SM	5/23/2021	Lonestar 24 HR ER	BCBS TX	NEI800606926	\$	15,586.19	\$	-	\$	1,586.19	0%
DM	6/17/2021	Lonestar 24 HR ER	BCBS TX	UNC920202984	\$	58,118.79	\$	1,765.00	\$	56,353.79	3%
JM	5/18/2021	Lonestar 24 HR ER	BCBS TX	YUP828139852	\$	10,539.92	\$	-	\$	9,549.93	0%
TN	2/23/2021	Lonestar 24 HR ER	BCBS TX	JEA012320550	\$	48,999.06	\$	1,590.00	\$	47,409.06	3%
TN	5/28/2021	Lonestar 24 HR ER	BCBS TX	NCSM1257716904	\$	18,939.32	\$	2,065.00	\$	16,874.62	11%
UN	3/15/2021	Lonestar 24 HR ER	BCBS TX	ZGP822162481	\$	47,898.87	\$	2,057.77	\$	45,841.10	4%
VO	6/11/2021	Lonestar 24 HR ER	BCBS TX	NCR854M76104	\$	11,659.57	\$	1,512.05	\$	10,147.52	13%
AO	6/21/2021	Lonestar 24 HR ER	BCBS TX	ZGP838176346	\$	21,654.45	\$	-	\$	21,654.45	0%
RP	4/8/2021	Lonestar 24 HR ER	BCBS TX	YE723M94718	\$	36,498.31	\$	1,890.00	\$	34,608.31	5%
AP	4/27/2021	Lonestar 24 HR ER	BCBS TX	ZGP841342947	\$	54,300.94	\$	1,890.00	\$	52,410.94	3%
CP	7/4/2021	Lonestar 24 HR ER	BCBS TX	HDS000061747	\$	11,292.83	\$	-	\$	11,292.83	0%
CP	3/12/2021	Lonestar 24 HR ER	BCBS TX	XLK900537795	\$	52,580.38	\$	1,890.00	\$	50,690.38	4%
AP	6/9/2021	Lonestar 24 HR ER	BCBS TX	ZGP832112096	\$	14,779.48	\$	-	\$	14,779.48	0%
JP	8/12/2021	Lonestar 24 HR ER	BCBS TX	UCR940M87607	\$	5,214.46	\$	570.64	\$	4,643.82	11%
ZP	3/9/2021	Lonestar 24 HR ER	BCBS TX	ZGP831679390	\$	13,365.81	\$	1,258.32	\$	12,107.49	9%
SR	7/7/2021	Lonestar 24 HR ER	BCBS TX	ZGP824834752	\$	19,819.72	\$	1,890.00	\$	17,929.72	10%
DR	7/6/2021	Lonestar 24 HR ER	BCBS TX	ZGP826665237	\$	5,408.99	\$	-	\$	5,408.99	0%
CR	8/24/2021	Lonestar 24 HR ER	BCBS TX	ZGP822981866	\$	12,340.04	\$	-	\$	12,340.04	0%
CR	7/7/2021	Lonestar 24 HR ER	BCBS TX	R59945218	\$	11,659.79	\$	-	\$	11,659.79	0%
ER	3/14/2021	Lonestar 24 HR ER	BCBS TX	MXE840832550	\$	14,296.81	\$	916.41	\$	13,380.40	6%
AR	7/12/2021	Lonestar 24 HR ER	BCBS TX	LEW892926813	\$	12,788.34	\$	-	\$	12,788.34	0%
SR	2/8/2021	Lonestar 24 HR ER	BCBS TX	ZGN925505771	\$	34,679.46	\$	2,074.11	\$	32,605.35	6%

AS	7/31/2021	Lonestar 24 HR ER	BCBS TX	CHF835585301	\$	10,674.40	\$	684.10	\$	9,990.30	6%
JS	3/6/2021	Lonestar 24 HR ER	BCBS TX	ZGN925515109	\$	45,111.64	\$	2,283.16	\$	42,828.48	5%
GS	7/28/2021	Lonestar 24 HR ER	BCBS TX	ZGP844506682	\$	22,131.74	\$	-	\$	22,131.74	0%
MS	5/25/2021	Lonestar 24 HR ER	BCBS TX	ZGP826625670	\$	16,060.71	\$	627.21	\$	15,433.50	4%
AS	3/8/2021	Lonestar 24 HR ER	BCBS TX	VER925232129	\$	44,266.92	\$	2,074.11	\$	42,192.81	5%
BS	5/9/2021	Lonestar 24 HR ER	BCBS TX	W2N12682758W	\$	45,580.07	\$	-	\$	45,580.07	0%
PS	2/15/2021	Lonestar 24 HR ER	BCBS TX	JEA012437910	\$	45,359.42	\$	1,440.96	\$	43,902.05	3%
SE	4/18/2021	Lonestar 24 HR ER	BCBS TX	VEL925069357	\$	47,709.72	\$	-	\$	47,709.72	0%
JT	6/20/2021	Lonestar 24 HR ER	BCBS TX	ZGP831676888	\$	19,772.07	\$	2,248.28	\$	17,523.79	11%
JT	8/17/2021	Lonestar 24 HR ER	BCBS TX	N6P602931287	\$	12,355.57	\$	-	\$	12,355.57	0%
MT	2/19/2021	Lonestar 24 HR ER	BCBS TX	ZGP836680203	\$	15,000.35	\$	1,047.22	\$	13,160.35	7%
TW	4/23/2021	Lonestar 24 HR ER	BCBS TX	ZGN925111661	\$	8,844.81	\$	-	\$	8,844.81	0%
LW	4/19/2021	Lonestar 24 HR ER	BCBS TX	KCKAN8471098	\$	41,801.34	\$	3,453.07	\$	38,348.27	8%
CW	8/3/2021	Lonestar 24 HR ER	BCBS TX	RUB820553996	\$	7,049.00	\$	210.13	\$	6,838.87	3%
MW	4/9/2021	Lonestar 24 HR ER	BCBS TX	PQI908504568	\$	13,786.64	\$	-	\$	13,786.64	0%
AW	7/3/2021	Lonestar 24 HR ER	BCBS TX	ZID558W08050	\$	50,755.89	\$	1,890.00	\$	48,865.89	4%
JCW	6/14/2021	Lonestar 24 HR ER	BCBS TX	ZES902035369	\$	7,059.23	\$	-	\$	6,069.23	0%
LW	6/7/2021	Lonestar 24 HR ER	BCBS TX	ZGP826437906	\$	5,243.00	\$	-	\$	5,243.00	0%
LW	6/8/2021	Lonestar 24 HR ER	BCBS TX	ZGP826437906	\$	5,885.35	\$	-	\$	5,885.35	0%
SW	3/5/2021	Lonestar 24 HR ER	BCBS TX	RUB835951354	\$	6,246.79	\$	738.03	\$	5,508.76	12%
					\$17,448,589.28		\$1,091,792.36		\$16,336,172.30	6%	



# Blue Facts

## Healthcare Coverage Designed for Your Community, Accessible Across the Country

For more than 90 years, Blue Cross and Blue Shield (BCBS) companies have provided secure and stable healthcare coverage to people in communities across the country. BCBS grew out of a grassroots approach to a prepaid hospital plan in 1929. Today, the 36 independent and locally operated BCBS companies take what we learn from covering more than **109 million** people—one in three Americans—and use that knowledge to improve our healthcare system, and the health and wellness of our local communities.

### National Access

- BCBS companies provide coverage to people across every ZIP code in all 50 states, the District of Columbia and Puerto Rico.
- Through the BlueCard® program, BCBS members can receive healthcare services throughout the United States and around the world.

## PROVIDING TRUSTED LEADERSHIP THROUGH EXPERIENCE

Blue Cross and Blue Shield companies are the oldest, most experienced providers of health coverage in America. As community-based companies, the Blues® understand their local markets and offer customized products and services that are tailored to meet local needs. BCBS companies also partner with more than 90 percent of doctors and hospitals nationwide to provide high-quality care at the best possible price.

In the late 1950s, the government passed the Federal Employees Health Benefits Act and turned to BCBS companies as a valuable partner to provide coverage to federal employees across the country. The Blue Cross Blue Shield Federal Employee Program (FEP®) is the top choice of federal employees, retirees and their families.

Today, Blue Cross and Blue Shield companies cover:

- **76 of America's Fortune 100 employers**, including some of America's top companies like Microsoft, Walmart, General Motors and UPS.
- **6.8 million** people who work for small employers and are committed to helping small businesses manage their healthcare costs.

- **17 million** unionized workers, retirees and their families—the **#1 choice** for organized labor.
- **Millions** of Americans through government-supported healthcare programs, including:
  - **5.7 million** federal workers, retirees and their families through the Federal Employee Health Benefits Program—the top choice for federal workers
  - **4.1 million** through Medigap supplemental insurance
  - **8.9 million** through Medicaid programs
  - **3.7 million** through Medicare Advantage
  - **1.5 million** through Medicare Part D Rx drug plans

BCBS companies offer coverage through the Affordable Care Act marketplaces, and we also provide coverage through the Office of Personnel Management's multi-state plan.

BCBS companies have partnered with the federal government to process Medicare claims and payments since the program's inception in 1966. Today, Blue Medicare Administrative Contractors collectively handle more of the day-to-day work of paying Medicare claims than any other company.